

Nickalus Holmes

From: Ellen Plendl
Sent: Monday, May 12, 2025 1:45 PM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: Re: Follow-Up on Your FPL Billing Concerns

See attached customer correspondence for Docket 20250011.

Nickalus Holmes

From: charley7722@aol.com
Sent: Monday, May 12, 2025 1:30 PM
To: Furze, Connie
Cc: armando.pimentel@fpl.com; Shonna McCray; Ellen Plendl; Office of Commissioner Passidomo Smith; Office of Commissioner Clark; Office of Commissioner Fay; Office of Commissioner Graham; Office of Chairman La Rosa; Rebecca Talton; Shirley Stealey; Walt Trierweiler; Ron Hurtibise; jortega@sunsentinel.com; dfleshler@sunsentinel.com; osgood.rosalind.web@flsenate.gov; Hillary Cassel; Stella Picazio; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Marie Woodson; glendapagancortes@gmail.com; marineduo@gmail.com; mardijane1169@gmail.com; Cat Uden; president@driftwoodcivic.org; Eduardo; Cathy G.; Gretchen Day-Bryant; Rep. Debbie Wasserman Schultz; michael.liquerman@mail.house.gov; Ana Ortega; Zvi Smith; shlomoberk1994@gmail.com; helpmehoward@wsvn.com; Soucy Carolyn A. (Miami VA) (she/her/hers); terry.hill@va.gov; doug.collins@va.gov; veteransaffairs@messages.va.gov; znspectr@hotmail.com; Adam Gruber; adamgruber18@gmail.com
Subject: Re: Follow-Up on Your FPL Billing Concerns

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Ms. Connie Furze, District Aide 101 Rep. Hillary Cassel

Good Day !

FPL- No Credibility or Trustworthiness.

Senior Constituent Response : (FPL Minimum Billing Rate Charge Since The Year 2022) (The Monetary Penalization Factor with No Reward, or Commendation) <<<<<

Many thanks for your quick response, as this entire matter could of been prevented had the FPSC not rushed into their abrupt

decision to approve of the minimum billing charge on behalf of the Greedy FPL Conglomerate.<<<<<

The OPC has also resorted to misleading the FPSC about the overall, and also honest consensus response from the general public.<<<<<

This is no doubt both a Scam, and also a Ripoff as FPL is now seeking a \$ 9 Billion Dollar Rate increase ! <<<<<

Hello Florida Governor Ron Desantis ?

In Summation :

I am no doubt not a Happy camper as a retired Senior citizen, and also US Navy Veteran.

Thank You.

Sincerely,

Michael J. Walsh

Senior Constituent- District 101

US Navy Veteran Member I.D. 1194721044

On Monday, May 12, 2025 at 12:22:47 PM EDT, Furze, Connie <connie.furze@flhouse.gov> wrote:

Dear Mr. Walsh,

I hope this email finds you well, we are lucky that it finally rained ☺

I wanted to follow up with you regarding your concerns about Florida Power & Light's (FPL) minimum billing charge. I spoke with the Florida Public Service Commission's (FPSC) Office of Consumer Assistance and Outreach, and I'd like to share with you what they explained to me about your situation and the background of the charges.

As a senior and veteran with low energy usage, they understand your frustration with being charged a minimum bill despite your efforts to conserve electricity. According to the FPSC, the minimum billing charge you're referring to was implemented following a formal rate case brought by FPL in 2021 (Docket No. 20210015). During that process, the Commission held 12 public hearings across the state to gather customer feedback. The final settlement agreement, which was approved on October 26, 2021, included a provision that established a \$25 minimum bill for all residential and general service non-demand customers. That provision officially took effect in June 2022.

The FPSC emphasized that customer input was reviewed during the ratemaking process, and the Office of Public Counsel was involved to represent the interests of customers like you. They also noted that FPL was required to notify all customers of this new charge via bill inserts 30 days prior to implementation.

On March 25, 2024, the FPSC issued a Supplemental Final Order (PSC-2024-0078-FOF-EI), which reaffirmed the continuation of the minimum billing charge as part of FPL's approved tariff. You can review that order at the following link:

🔗 [Final Order - PSC-2024-0078-FOF-EI](#)

At this time, there is no additional action the Commission can take, as this rate structure is part of the current approved agreement, which runs through the end of 2025. However, when FPL files for a new rate structure, likely sometime in 2025, you will have an opportunity to voice your concerns again. Customers will be notified of the new docket via their monthly bills, and you can participate by submitting comments or attending future service hearings.

The FPSC recommends contacting the Office of Public Counsel at 850-488-9330 if you wish to learn more about how customers are represented in these proceedings or to express your concerns in a future filing.

Lastly, I was provided with a summary of your recent bills to give you a clear picture of how the minimum charge is impacting your account:

Month	kWh Used	Minimum Bill Charge	Total Bill
April 2024	34 kWh	\$13.03	\$31.63
May 2024	43 kWh	\$12.39	\$36.79

Month	kWh Used	Minimum Bill Charge	Total Bill
June 2024	51 kWh	\$11.82	\$32.11
July 2024	65 kWh	\$10.82	\$32.72
August 2024	68 kWh	\$10.61	\$32.72
September 2024	64 kWh	\$10.90	\$32.67

If you have additional questions, please don't hesitate to reach out to me. I'll do my best to support you however I can.

Warm regards,

Connie Furze

District Aide, Rep. Hillary Cassel

Florida House District 101

Phone: (954) 872-0180

Florida has a very broad public records law. Most written communications to or from state officials and staff are considered public record and are made available to the public and the media upon request. Please note, your e-mail message may be subject to public disclosure.

From: charley7722@aol.com <charley7722@aol.com>

Sent: Sunday, May 11, 2025 11:40 AM

To: Cassel, Hillary <Hillary.Cassel@FLHouse.gov>

Cc: Rep. Debbie Wasserman Schultz <fl23.response@mail.house.gov>; Office of Senator Osgood <OSGOOD.ROSALIND.WEB@flsenate.gov>; Woodson, Marie <Marie.Woodson@FLHouse.gov>; Furze, Connie <Connie.Furze@FLHouse.gov>; michael.liquerman@mail.house.gov; Picazio, Stella <Stella.Picazio@FLHouse.gov>; Office of Chairman La Rosa <commissioner.larosa@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us; commissioner.fay@psc.state.fl.us; commissioner.graham@psc.state.fl.us; armando.pimentel@fpl.com; Shonna McCray <smccray@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Shirley Stealey <highlandgardens7@bellsouth.net>; Eduardo <eduardofloresformayor@gmail.com>; mardijane1169@gmail.com; president@driftwoodcivic.org; Ellen Plendl <eplendl@psc.state.fl.us>; Trierweiler, Walt <TRIERWEILER.WALT@leg.state.fl.us>; dfleshler@sunsentinel.com; Ron Hurtibise <rhurtibise@sunsentinel.com>; jortega@sunsentinel.com; helpmehoward@wsvn.com; glendapagancortes@gmail.com; terry.hill@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; doug.collins@va.gov; veteransaffairs@messages.va.gov; Cat Uden <cuden33019@gmail.com>; Ana Ortega <aortega@psc.state.fl.us>; Cathy G. <cathygonzalez118@gmail.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>

Subject: Fw: FPL MINIMUM BASE cHARGE- 2022 ?

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State Representative Ms. Hillary Cassel, (District 101)

Good Day !

Ref: Senior Constituent Feedback. (Attached Letter : February 23, 2025)

Minimum Base Charge : FPL <<<<< (Major Ripoff Since 2022)

Please Acknowledge. <<<<<

Thank You,

Respectfully,

Michael J. Walsh

Area Spokesman (District 101)

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: veteransaffairs@messages.va.gov <veteransaffairs@messages.va.gov>

Sent: Wednesday, February 26, 2025 at 12:54:46 PM EST

Subject: Fw: FPL MINIMUM BASE cHARGE- 2022 ?

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: doug.collins@va.gov <doug.collins@va.gov>

Cc: terry.hill@va.gov <terry.hill@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; veternsaffairs@messages.va.gov <veternsaffairs@messages.va.gov>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Rebecca Talton <rebecca.talton@fpl.com>; Shonna McCray <smccray@psc.state.fl.us>; Ellen Plendl <eplendl@psc.state.fl.us>; dfleshler@sunsentinel.com <dfleshler@sunsentinel.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; michael.liquerman@mail.house.gov <michael.liquerman@mail.house.gov>; osgood.rosalind.web@flsenate.gov <osgood.rosalind.web@flsenate.gov>; Rep. Debbie Wasserman Schultz <fl23.response@mail.house.gov>; Stella Picazio <stella.picazio@myfloridahouse.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Office of Chairman La Rosa <commissioner.larosa@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; Walt Trierweiler <trierweiler.walt@leg.state.fl.us>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; Marie Woodson <marie.woodson@myfloridahouse.gov>

Sent: Wednesday, February 26, 2025 at 12:52:14 PM EST

Subject: Fw: FPL MINIMUM BASE cHARGE- 2022 ?

Secretary Doug Collins, <http://www.va.gov>

US Navy Veteran Request. Member I.D. 1194721044

Thank You.

Michael J. Walsh ADR2

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: Hillary Cassel <hillary.cassel@myfloridahouse.gov>

Cc: Rebecca Talton <rebecca.talton@fpl.com>; Shonna McCray <smccray@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; Office of Chairman La Rosa <commissioner.larosa@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us

<commissioner.larosa@psc.stste.fl.us>; veterans_affairs <postmaster@va.gov>; terry.hill@va.gov <terry.hill@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Ellen Plendl <eplendl@psc.state.fl.us>; Walt Trierweiler <trierweiler.walt@leg.state.fl.us>; vhamiaveo@va.gov <vhamiaveo@va.gov>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; michael.liquerman@mail.house.gov <michael.liquerman@mail.house.gov>; Stella Picazio <stella.picazio@myfloridahouse.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; Rep. Debbie Wasserman Schultz <fl23.response@mail.house.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; investigate@local10.com <investigate@local10.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; newsdesk@local10.com <newsdesk@local10.com>

Sent: Sunday, February 23, 2025 at 11:56:17 AM EST

Subject: FPL MINIMUM BASE cHARGE- 2022 ?

Representative Hillary Cassel,

Florida House District 101

Good Day !

Senior Constituent Pertinent Feedback & Request:

FPL Account No. 26582 57510 US Navy Veteran

Ref : FPL Minimum Base Charge 2022 <<<<<

Over the preceding several years my FPL account has been monetarily penalized primarily due to the oversight that occurred by the FPSC

when they mistakenly granted FPL permission to levy an extra charge on individuals such as myself for our minimum KWH usage of power every

month since the year 2022. This inappropriate charge will also continue until the end of 2025.<<<<<

As your loyal constituent I personally feel that your office should be made fully aware of what **FPL** has been able to levy upon customers such as myself for

no good cause, when in essence we should have been rewarded, and also commented for our diligent sacrifice by **FPL**.<<<<<

It is also very difficult to comprehend as to how the **FPSC** could have granted **FPL** permission to monetarily penalize individuals such as myself . <<<<<

*****FPL** is no doubt a conglomerate that could care less, otherwise none of what has occurred to individuals such as myself never would have occurred.***

The Office of Public Counsel also mistakenly informed the **FPSC** that the general public would not object to the extra charge every month, when in

essence nothing could be farther from the truth.<<<<<

In Summation:

Your direct assistance is being respectfully requested in order to hopefully have the minimum base charge removed from my account as I am retired, and also living

on a fixed income.

Thank You.

Respectfully,

Michael J. Walsh

6601 Evans Street

Hollywood, Fl. 33024-1909

954-966-0466

US Navy Veteran Member I.D. 1194721044