

Antonia Hover

From: John Plescow
Sent: Tuesday, May 13, 2025 3:28 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209883

Please, add to docket 20250023.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, May 13, 2025 3:24 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209883

John,

Please forward to clerk's office. 20250023

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, May 13, 2025 12:25 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 209883

CUSTOMER INFORMATION

Name: Dan Hart
Telephone:
Email: fire37bee@fastmail.fm
Address: 187 Palm View Ct Haines City FL 33844

BUSINESS INFORMATION

Business Account Name: Dan Hart
Account Number: 204001
Address: 187 Palm View Ct Haines City FL 33844

Water County Selected: Polk

COMPLAINT INFORMATION

Complaint: Other Complaints against NC Real Estate Projects, LLC d/b/a Grenelefe Utili

Details:

HOW is it that the PSC allows this water utility to jack up its water and sewage rates? My water and sewage bill just doubled for the month of May and yet this same idiot utility CANNOT be relied upon for consistent water service. They've had two interruptions that required boil-water advisories in the past month and this has been a constant recurring theme for this utility since its ownership changed two-plus years ago. Would've been nice if the commission had done its JOB instead of rubber-stamping the rate-increase request.