

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Tuesday, June 3, 2025 10:31 AM  
**To:** 'Thelma Coleburn'  
**Cc:** Consumer Contact  
**Subject:** RE: FPL Rate Hikes

Good Morning, Thelma Coleburn.

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

**From:** Thelma Coleburn <tlcoleburn@icloud.com>  
**Sent:** Tuesday, June 3, 2025 10:16 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** FPL Rate Hikes

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I, am an FPL customer for over 30 years and I am appalled by the greed that FPL is forcing on its most vulnerable customers!

I already had one security deposit and FPL unfairly enacted another deposit on my account after I asked for an electric.Bill extension. I should have been Informed that my account would require a full deposit if I requested an extension after agreeing to autopay!! That imposition of the full deposit was sneaky and dishonest!

FPL, just because you MONOPOLIZE the industry -- don't take advantage of seniors and the elderly-- the most vulnerable customers with your lack of compassion. Your policy decisions are unfair and unacceptable! !! Say no to FPL!!!

Sent from my iPhone  
Sincerely,

Thelma L. Coleburn