

Nickalus Holmes

From: Ellen Plendl
Sent: Tuesday, September 9, 2025 12:47 PM
To: Consumer Correspondence
Subject: Docket No 20250023
Attachments: FW: URGENT REQUEST - Grenelefe Water Rate Increase - Docket # 20250023-WS

See attached customer correspondence for Docket 20250023.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 9, 2025 11:55 AM
To: Ellen Plendl
Subject: FW: URGENT REQUEST - Grenelefe Water Rate Increase - Docket # 20250023-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jesenia Martinez <jmar2501@yahoo.com>
Sent: Tuesday, September 9, 2025 10:56 AM
To: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Subject: Fw: URGENT REQUEST - Grenelefe Water Rate Increase - Docket # 20250023-WS

Subject: Request for Support in Opposing Water Rate Increase for Grenelefe Residents

Dear Governor,

I hope this message finds you well. I am writing to you as a concerned resident of Grenelefe regarding the recent announcement of a staggering 300% increase in water rates. This significant jump in costs is alarming and poses a serious challenge for many families and retirees in our community, who are already grappling with rising living expenses.

Given your position and influence within the city, I kindly ask for your support in advocating for the residents of Grenelefe. Your voice can make a significant impact in bringing our concerns to the attention of the Florida Public Service Commission (FPSC). We must work together to convey the urgency of this situation and push for a reconsideration of this drastic rate hike.

We believe that new developers and homebuyers should primarily bear the costs associated with expanding water services through new connections, rather than those of us who have long been part of this community. We must protect residents from undue financial strain and ensure a balanced approach to rate increases.

Thank you for your attention to this matter. I hope to see positive action taken on behalf of our community and look forward to your support.

Sincerely,

Jesenia Martinez
26 Bow Court
Haines City, FL 33844
786-720-2169

----- Forwarded Message -----

From: Jesenia Martinez <jmar2501@yahoo.com>

To: eogcitizenservices@eog.myflorida.com <eogcitizenservices@eog.myflorida.com>

Sent: Thursday, September 4, 2025 at 01:53:52 PM EDT

Subject: URGENT REQUEST - Grenelefe Water Rate Increase - Docket # 20250023-WS

Subject: Request for Support in Opposing Water Rate Increase for Grenelefe Residents

Dear Governor,

I hope this message finds you well. I am writing to you as a concerned resident of Grenelefe regarding the recent announcement of a staggering 300% increase in water rates. This significant jump in costs is alarming and poses a serious challenge for many families and retirees in our community, who are already grappling with rising living expenses.

Given your position and influence within the city, I kindly ask for your support in advocating for the residents of Grenelefe. Your voice can make a significant impact in bringing our concerns to the attention of the Florida Public Service Commission (FPSC). We must work together to convey the urgency of this situation and push for a reconsideration of this drastic rate hike.

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Sincerely,

Jesenia Martinez
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Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.