

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Thursday, September 11, 2025 12:46 PM
To: 'Ellen Burnell'
Cc: Consumer Contact
Subject: RE: Proposed rate hikes for residents of Grenelefe, Haines City

Good morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding your comments to the Office of Consumer Assistance.

-----Original Message-----

From: Ellen Burnell <ellenburnell@hotmail.com>
Sent: Thursday, September 11, 2025 12:43 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Proposed rate hikes for residents of Grenelefe, Haines City

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To Whom it May Concern,

I am extremely concerned with the proposed water rate increase being requested by the new owner of Grenelefe. An increase of 1000% seems unreasonable and excessive.

We all need water as a basic necessity of life, and residents should not have to pay drastic increases at the whim of developers. Such an increase would mean that many senior residents can no longer afford their homes.

The rates proposed exceed what other utilities charge. Such an increase could set a poor precedent to other utility plants.

The water and sewage capacity seem to be adequate for the customers of Grenelefe as was pointed out in a previous development plan, which begs the question as to why the enormous increase in fees?

Please consider my concerns and those of our community at your upcoming meeting.

If this is not the right contact office, please direct me to the correct person.

Thank you kindly,

Sincerely,

Ellen Burnell. Retired school teacher and home owner.

Sent from my iPad