

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Friday, September 12, 2025 8:33 AM
To: 'STEPHANIE HAJHOIJ'
Cc: Consumer Contact
Subject: RE: Docket No. 20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: STEPHANIE HAJHOIJ <hfanny304@aol.com>
Sent: Thursday, September 11, 2025 7:19 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250023-WS

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Dear Commissioners-

I am writing as a 8 year customer of Grenelefe Utility to express my opposition to the proposed water and wastewater rate increases in Docket No. 20250023-WS.

I have resided in the state of Florida since 2005; between Orlando, Clermont, Davenport and Haines City. That is 3 different counties in the state. I even owned a 2100 sq ft house which included 4 bedrooms,3 bathroom, and a in ground pool and NEVER paid \$300 for a water bill. This proposed bill is neither just nor reasonable. Such a dramatic and sudden increase in fact violates the Commissions duty under Section 367.081 (1) Florida Statues, which requires that rates be "fair, just, and reasonable to both customers and the utility.

This small, peaceful community is home to several elderly couples who are just barely getting by on a fixed income. Not to mention the many hard working families who are trying to keep food in their mouths in this costly economy. This proposal would devastate the residents here.

I understand that Grenelefe faces infrastructure challenges and environmental compliance obligations, however the proposed approach unfairly shifts nearly all financial burden onto the existing customers.

I respectfully urge the Commissioner to:

- 1) Reject the proposed rate structure as filed.
- 2) Require Grenelefe to resubmit a plan that phases in increases gradually and equitably.
- 3) Ensure that developers and any new connections bear appropriate responsibilities for growth related costs.

I ask that you uphold your responsibility under Florida law to ensure rates remain fair, just, and reasonable.

Thank you for considering my comments and for protecting the public interest in this matter.

Stephanie Hajhouj
546 Maple Leaf Ct
Haines City, FL 33844