

Antonia Hover

From: Ellen Plendl
Sent: Friday, September 12, 2025 8:33 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke Energy rate increases

See attached customer correspondence for Docket No. 20240173.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, September 11, 2025 4:47 PM
To: Ellen Plendl
Subject: FW: Duke Energy rate increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Elizabeth Schultz <noreply@flgov.com>
Sent: Thursday, September 11, 2025 4:29 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy rate increases

Submitted

Thu, 09/11/2025 - 16:29

Sender Information

Elizabeth Schultz
betty Schultz10@yahoo.com
8569041611

Subject

Duke Energy rate increases

Message

I was paying my Duke Energy bill for August of 2025. I checked last year's rate to this year. The billing cycle of Jul 17 - Aug 14, 2024, the energy for the first 1,000.00 kWh @9.171. Anything over Energy charge was kWh 10.071. Now for this year's billing cycle charges, for the same billing cycle kWh @12.219. Energy charge is kWh 12.959. With the rate increase you have allowed this is a total increase of kWh \$3.048 for the first 1,000.000, and an increase of \$2.888. Please stop Duke Energy.

IP Address

108.162.212.182

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/140.0.0.0
Safari/537.36 Edg/140.0.0.0

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.