

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Friday, September 12, 2025 3:56 PM
To: 'Tia Hollywood'
Cc: Consumer Contact
Subject: RE: Please Help!!☺

Good Afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Tia Hollywood <miss.motley@hotmail.com>
Sent: Friday, September 12, 2025 3:41 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Please Help!!☺

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Application for staff-assisted rate case in Polk County by
NC Real Estate Projects, LLC d/b/a Grenelefe Utility

DOCKET NO. 20250023-WS

Name Marion Motley
Address 168 Palm View Ct. Haines City, FL 33844

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

Hello,

To whom it may concern.

I, Marion Motley disagree with them raising the water, now trying to up it ~~again~~ again. This is ridiculous and unacceptable. I only use water to shower and wash dishes. I buy gallon water to cook in because the water isn't trusted out here. It's always off and some type of problem going on with it etc... Also, I am retired and on a set income and this increase has been a total nightmare. The water even went off of Labor Day with me having company over, so embarrassing. They really need to lower it back down and it's always a issue with the service.

Thanks,
Marion ☺

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and / or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.