



Benchmark Communications | 9801 Leo Maguire Pkwy, St. Augustine, FL 32092

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September 17, 2025

VIA USPS

Florida Public Service Commission
2540 Schumard Oak Boulevard
Tallahassee, FL 32399-0805

Re: Benchmark Communications, LLC d/b/a Wavefly

To Whom It May Concern:

By this letter, Benchmark Communications, LLC d/b/a Wavefly (“Wavefly”) hereby notifies the Florida Public Service Commission that it has filed an application with the Federal Communications Commission to discontinue the offering and provision of resold Voice over Internet Protocol (“VoIP”) services in the state of Florida. A copy of the application is attached hereto.

Please direct any questions to the undersigned.

Jeremy Leventhal
Manager
100 South Commons, Suite 102
Pittsburgh, PA 15212
jleventhal@farosproperties.com
(917) 828-4433 (Phone)
(412) 231-4510 (Fax)

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COMMISSION CLERK

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C.**

In the Matter of)
) WC Docket No. 25-_____
Section 63.71 Application of)
Benchmark Communications LLC)

SECTION 63.71 APPLICATION

Benchmark Communications LLC, doing business as Wavefly (“Wavefly”), hereby seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended (the “Act”), 47 U.S.C. § 214(a), and Section 63.71 of the rules of the Federal Communications Commission (“FCC” or “Commission”), 47 C.F.R. § 63.71, to discontinue its offering and provision of resold voice over Internet protocol (“VoIP”) services. Wavefly is no longer able to sustain operations in the current marketplace, and therefore intends to stop offering VoIP services to the public and to discontinue VoIP services to its remaining customers as of October 31, 2025. The proposed discontinuance will not result in material harm to Wavefly’s customers, as they may obtain alternative services from a variety of other providers, including both traditional wireline providers and other VoIP providers.

Wavefly provides the following information pursuant to Section 63.71 of the Commission’s rules:

1. Name and Address of Carrier: Benchmark Communications LLC, 9801 Leo Maguire Parkway, St. Augustine, FL 32092
2. Date of Planned Service Discontinuance: Wavefly plans to discontinue its provision of VoIP services as of October 31, 2025. Wavefly understands that this Application will be granted automatically on the 31st day after public notice of its filing unless the Commission notifies Wavefly to the contrary.

3. Points of Geographic Areas of Service Affected: Wavefly intends to discontinue its offering and provision of resold VoIP services in Florida, which is the only state in which Wavefly currently offers such services.
4. Brief Description of Type of Service Affected: Wavefly's VoIP services are standard voice offerings, and all customers that will be affected have been given notice affording them ample time to acquire one of the many substitute services that are readily available.
5. Brief Description of the Dates and Methods of Notice to All Affected Customers: In accordance with Section 63.71(a), on September 5, 2025, Wavefly provided written notice by mail to all affected customers. A sample copy of the notice provided to customers is attached hereto as Attachment A. In addition, a copy of this Application is being mailed to the Special Assistant for Telecommunications for the Secretary of Defense, as well as to the Florida Public Service Commission and the Governor of Florida.
6. Whether the Carrier is Considered Dominant or Non-Dominant with Respect to the Service to be Discontinued: Wavefly is considered non-dominant with respect to the affected VoIP services.

As discussed above, the public convenience and necessity will not be adversely affected by discontinuance of the VoIP services at issue because Wavefly has provided customers ample notice and many substitute services are readily available. Wavefly, therefore, respectfully requests Commission approval of this Section 63.71 Application. Please direct any questions regarding this Application to the undersigned.

Respectfully submitted,

Benchmark Communications LLC

/s/ Emily J. Daniels

Emily J. Daniels
Telecommunications Law Professionals PLLC
1025 Connecticut Ave, NW, Suite 1011
Washington DC 20036
Tel.: (202) 777-7723
Email: edaniels@tlp.law
Counsel to Benchmark Communications LLC

Jeremy Leventhal
Manager
100 South Commons, Suite 102
Pittsburgh, PA 15212
jleventhal@farosproperties.com
(917) 828-4433 (Phone)
(412) 231-4510 (Fax)

Dated: September 17, 2025

ATTACHMENT A



Benchmark Communications | 9801 Leo Maguire Pkwy, St. Augustine, FL 32092

Dear Valued Customer,

We are writing to inform you that Wavefly plans to discontinue Internet and Phone (VoIP) services in your community as of October 31st, 2025. Cable services will be discontinued as of September 30th, 2025.

It has truly been a pleasure serving your community. However, we can no longer sustain operations under the current retail environment. Large national operators benefit from significant public subsidies, which makes it impossible for a local business like ours to compete on a household-by-household basis. Our model has always worked best when an entire community commits to Wavefly service through its Homeowners Association (HOA). Since we have been pushed into a retail environment, where we must compete home by home against subsidized national providers, continuing forward is not possible. **Please note that all Wavefly services for customers in Florida will cease to function after October 31st, 2025. We recommend arranging for alternative service(s) prior to this date to ensure continuity.**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Wavefly. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for the opportunity to serve you over the years. We deeply appreciate your trust and support, and we wish you and your community the very best moving forward.

Sincerely,
The Wavefly Team



9801 Leo Maguire Pkwy
St Augustine, FL, 32092
wavefly.com

CERTIFICATE OF SERVICE

I, Emily J. Daniels, hereby certify that a copy of the foregoing Section 63.71 Application of Benchmark Communications LLC was served on this 17th day of September, 2025, by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below:

Secretary of Defense
Attn: Special Assistant for Telecommunications
1400 Defense Pentagon
Washington, D.C. 20301

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Executive Office of Governor Ron DeSantis
400 South Monroe Street
Tallahassee, FL 32399

/s/ Emily J. Daniels
Emily J. Daniels