

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, November 5, 2025 9:34 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke energy electric- SCAM. RipOFF. Gouging

See attached customer correspondence for Docket No. 20240173.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, November 5, 2025 9:08 AM
To: Ellen Plendl
Subject: FW: Duke energy electric- SCAM. RipOFF. Gouging

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: William Marek <noreply@flgov.com>
Sent: Tuesday, November 4, 2025 1:00 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy electric- SCAM. RipOFF. Gouging

Submitted

Tue, 11/04/2025 - 12:59

Sender Information

William Marek
wcm413@aol.com
4075417816

Subject

Duke energy electric- SCAM. RipOFF. Gouging

Message

I pay \$200 + MORE PER MONTH ALL YEAR to Duke. I live in Central FL. Duke states they need to OFFSET costs associated with emergency relief expenses. However, FL GAVE the money for emergence relief- Tax Payer Money and Now they BILL the Taxpayer again Directly. Double dipping. I say next time Duke asks stae of FL for \$\$\$ - Let them know they are got it from 30 to 40% Increase in Direct Billing to customers!!!!

IP Address

172.70.43.118

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/142.0.0.0 Safari/537.36

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