

Tristan Davis

From: John Plescow
Sent: Thursday, November 6, 2025 9:03 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 213130

Please, add to docket 20250052

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, November 05, 2025 5:10 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 213130

John,

Please forward to clerk's office. 20250052

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, November 5, 2025 1:00 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 213130

CUSTOMER INFORMATION

Name: Edwin Hoover
Telephone: 7179911791
Email: ehoover320@comcast.net
Address: 725 W Rexford Dr Beverly Hills FL 34465

BUSINESS INFORMATION

Business Account Name: Edwin Hoover
Account Number: 113465-1
Address: 725 W Rexford Dr Beverly Hills FL 34465

Water County Selected: Citrus

COMPLAINT INFORMATION

Complaint: Other Complaints against CSWR-Florida Utility Operating Company, LLC
Details:

Just received notice of rate increases. The base and usage rate is being increased by OVER 34%!!! THIS IS OUTRAGES and INSULTING to the consumer that this commission would approve such an increase. You have failed your civic duty!