

Bendria Fugnole

From: Ellen Plendl
Sent: Monday, December 15, 2025 10:48 AM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 , 20240172, & 20250112
Attachments: FW: Message from CSBizhub1

See attached customer correspondence for Docket Nos. 20240026, 20240172, & 20250112.

Bendria Fugnole

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Friday, December 12, 2025 10:33 AM
To: Ellen Plendl
Subject: FW: Message from CSBizhub1
Attachments: 1083005-Martinez-Outgoing-ML.pdf; 1083005-Martinez.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Friday, December 12, 2025 8:13 AM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA
Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

December 12, 2025

Ms. Nancy Martinez
1522 West Robson Street
Tampa, Florida 33604

Dear Ms. Martinez:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

The Honorable Ron DeSantis
Governor of Florida
400 S. Monroe Street
Tallahassee, FL 32399

1083005

12.1.25

MKE

Unit 100
Marty**Subject: Urgent Concern About TECO's Repeated Rate Hikes**

Dear Governor DeSantis,

I am writing to you as a concerned resident of Florida regarding the Tampa Electric Company (TECO) and the multiple rate increases that have occurred within the past year. With three rate hikes in such a short period, many of us are struggling to keep up. For countless hardworking families, it has become nearly impossible to afford both basic necessities like food and the rising cost of electricity.

While we understand that energy companies face changing costs and challenges, the frequency and size of these rate increases are placing unbearable financial strain on ordinary Floridians. Seniors on fixed incomes, single parents, and low-income households are being forced to make impossible choices — between keeping the lights on and putting food on the table.

We respectfully ask for your leadership in reviewing TECO's rate policies and working with the Florida Public Service Commission to ensure that these companies are not exploiting consumers. We need stronger protections, more transparency in rate justifications, and a renewed focus on affordable, reliable energy for all Floridians.

Governor DeSantis, you have often stood up for Florida families — and right now, we need that leadership more than ever. Please help us hold TECO accountable and find a fair solution that balances the company's needs with the well-being of the people it serves.

Thank you for your time and attention to this urgent matter. I hope to see your administration take meaningful action to relieve the financial burden on Florida families.

Sincerely,

Nancy Martinez

nancymartinez62@hotmail.com

1522 W. Robson St. Tampa, FL 33621

A retired senior citizen who is now being forced to consider leaving the state. Homeowners is sky high - Property taxes increase and now TECO -

M

Nancy Martinez
1522 W. Robson St.
Tampa, FL 33604

TAMPA FL 335
SAINT PETERSBURG FL



FOREVER USA

Governor Ron DeSantis
400 S. Monroe Street
Tallahassee, FL 32399

OFFICE OF THE GOVERNOR
CITIZEN SERVICES

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