

Bendria Fugnole

From: Ellen Plendl
Sent: Wednesday, December 17, 2025 4:09 PM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke Energy

See attached customer correspondence for Docket No. 20240173.

Bendria Fugnole

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, December 17, 2025 3:52 PM
To: Ellen Plendl
Subject: FW: Duke Energy

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Tamara Dawn Smith <noreply@flgov.com>
Sent: Tuesday, December 16, 2025 3:18 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Submitted
Tue, 12/16/2025 - 15:18

Sender Information
Tamara Dawn Smith
TOPNOTCHJVC@AOL.COM
8133915272

Subject
Duke Energy

Message

Please look into Duke Energy, I believe they have been price gouging for quite some time. Our electric bill has been between 700 and close to 1000.00 for years. I finally got them to come out and check their lines because our lights would flicker and sure enough it was on their end. They would not reimburse anything. Their error cost us thousands of dollars. Our electric bill went down after that but then hiked right back up. They are killing people financially we are not alone. Thank you

IP Address
172.68.12.223

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/143.0.0.0
Safari/537.36 Edg/143.0.0.0

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