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*President of the Senate*

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**DANIEL PEREZ**  
*Speaker of the House of  
Representatives*

December 18, 2025

**VIA: ELECTRONIC FILING**

Adam Teitzman  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Docket No. 20250023-WS – Application for staff-assisted rate case in Polk County, by NC Real Estate Projects, LLC d/b/a Grenelefe Utility (Grenelefe or Utility).**

Dear Mr. Teitzman:

Given that customers are facing over \$300 monthly bills with some monthly bills approaching over \$550 and even some over \$750, together with fact that an unprecedented 16% of the customer base have so far provided comments to the Commission, the intent of this letter is to communicate the Office of Public Counsel's (OPC) additional observations to the Commission staff of for consideration in the Staff Recommendation scheduled to be filed on January 22, 2026, for the February 3, 2026, Commission Conference (Agenda).

*Customer Comments Filed*

As of December 12, 2025, the OPC has compiled the customer comments in this docket which is enclosed as Attachment A. In summary, there were 194 that contacted the Commission in which 191 strongly opposed the preliminary recommended rate increase by the Commission Staff, 29 expressed concerns over service disruptions/boil water notices, four had billing issues, and nine expressed other service-related issues. Of the 191 customer comments opposing the preliminary recommended rate increases, the customers expressed that such increases were not fair, just, reasonable, affordable, and in the public interest, and would be create a devastating hardship. Some recurring themes of customers included that the utility developer should pay the lion's share of the new infrastructure costs, and there should some phased-rate increases that are at a more reasonable level(s).

For a prime example of customer sentiments, Ms. Warren wrote, in pertinent part, the following:

. . . .

The proposed bills - rising roughly \$30/ to over \$300 per month are neither just nor reasonable. Such a dramatic and sudden increase violates the Commission's duty under Section 367.081(1), Florida Statutes, which requires that rates be "fair, just, and reasonable" to both customers and the utility. Rates must balance the utility's right to recover prudent costs with customers' right to affordable and essential service.

I understand Grenelefe faces infrastructure challenges and environmental compliance obligations. However, the proposed approach unfairly shifts nearly all financial burden onto existing customers. Under Florida law, the Commission has the authority to:

1. Require that new development and future growth pay their proportionate share of capacity costs through plant capacity charges (see 367.081(02)(a), Fla. Stat.), rather than burdening current ratepayers.
2. Spread recovery of major capital improvements over a longer time horizon, instead of imposing immediate and unaffordable increases.
3. Consider whether grant funding, low-interest loans, or state/federal assistance are available before approving extreme increases.

I respectfully urge the Commission to:

1. Reject the proposed rate structure as filed.
2. Require Grenelefe to resubmit a plan that phases in increases gradually and equitably.
3. Ensure that developers and new connections bear appropriate responsibility for growth-related costs, consistent with Commission precedent and statutory authority.

The current proposal would devastate residents, especially seniors and families on fixed incomes. I ask that you uphold your responsibility under Florida law to ensure rates remain fair, just, and reasonable.

On a personal note, I am a 75 year old retired, semi-disabled resident who lives solely on social security and I simply have no idea how I can pay the proposed exorbitant fees. I just don't know what I will do. Please help us.

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Thank you for considering my comments and for protecting the public interest in this matter.

In addition, another prevailing concern by customers is water line breaks and boil water notices. A good example of this is Ms. Saffer's email dated December 4, 2025, below.

**From:** Jen Saffer <[Jen.Saffer@sclogistics.com](mailto:Jen.Saffer@sclogistics.com)>  
**Sent:** Thursday, December 4, 2025 5:13 AM  
**To:** Fletcher, Bart <[FLETCHER.BART@leg.state.fl.us](mailto:FLETCHER.BART@leg.state.fl.us)>  
**Cc:** Rehwinkel, Charles <[REHWINKEL.CHARLES@leg.state.fl.us](mailto:REHWINKEL.CHARLES@leg.state.fl.us)>; Marissa Ramos <[mramos@psc.state.fl.us](mailto:mramos@psc.state.fl.us)>  
**Subject:** Re: Grenelefe SARC -- Docket No. 20250023-WS

Good morning.

I am writing to advise, that yet again, the Grenelefe water utility has significant service and safety issues.

As shown on the attached, yesterday morning the utility advised customers by text that they were doing repairs that would impact service from approximately 9 am to 5pm. They did not advise of a boil water notice.

This morning at a little after 3am, the utility sent a text saying that there has been a main break that had been fixed and advising of a boil water notice.

Less than two hours after that, they sent another text advising that there was another water main break and that service would be shut off for at least 5 hours, after which there would be a boil water in effect.

(I note that like all text messages sent on service issues, these state that replies won't be read. My experience has been that calls about these issues are not answered either).

The fact that in less than two hours, there have been two water main breaks interrupting service and requiring a boil water notice and that these occurred less than 24 hours after supposed repairs is appalling.

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This ongoing poor service and lack of service and boil water notices that (as I advised previously) are not uniformly communicated is especially disturbing in the context of the exorbitant requested rate increase.

I ask that you do whatever is in your power to remedy these ongoing service and safety issues and express to the Commission that these issues are yet another reason why the rate increase should be denied.

Thank you.

Jen Saffer  
Assistant General Counsel  
Saddle Creek Logistics Services  
3010 Saddle Creek Road  
Lakeland, FL 33801  
O: (863) 669-2741  
M: (863) 446-1358

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Ms. Saffer's email above was forwarded to the Commission Staff by the OPC in the following email which was also placed into the docket file via Document No. 15357-2025.<sup>1</sup>

From: Fletcher, Bart <FLETCHER.BART@leg.state.fl.us>  
Sent: Thursday, December 4, 2025 11:32 AM  
To: Marissa Ramos <mramos@psc.state.fl.us>  
Cc: Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>; Jen Saffer <Jen.Saffer@sclogistics.com>; Marshall Deterding (martyd@rsbattorneys.com) <martyd@rsbattorneys.com>  
Subject: RE: Grenelefe SARC -- Docket No. 20250023-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning, Ms. Ramos.

As the FPSC's Division of Engineering is tasked with evaluating the quality of service provided by Grenelefe in the above-referenced SARC, please place the email below from Ms. Saffer this morning regarding service-related issues in the docket file. The OPC would note the precedent of Order No. PSC-2002-0593-FOF-WU, issued April 30, 2002 (Aloha). On page 30 of that order, the Commission set the rates for the utility at the minimum of the range of return on equity because of the overwhelming dissatisfaction of that utility's customers due to the poor quality of the water service and their treatment by the utility in regards to customer complaints and inquiries. Further, on pages 30 and 31 of the same order, the Commission reduced that officers' salaries of that utility by 50% based on poor quality of service and the performance of management.

Best Regards,  
*Bart Fletcher*  
*Legislative Analyst*  
Office of the Public Counsel  
111 West Madison Street, Room 812  
Tallahassee, FL 32399-1400  
(850) 488-9330  
(850) 717-0337 Direct Line

On this point, the OPC is aware of the Utility's counsel letter dated December 15, 2025, to Ms. Ramos of the Commission Staff.<sup>2</sup> In this SARC, the Commission Staff is charged with evaluating Grenelefe's quality of service under the management of the new owners for the last two and one-half years, including the attempt to address customer satisfaction. The OPC is in disagreement that there are only 17 service-related complaints in this proceeding. With the customer correspondence in the docket file and the non-duplicative, incremental comments relayed at the customer meeting in September, there are 33 line-break complaints, 12 other service-related complaints, and four billing issue complaints.

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<sup>1</sup> See following web link: [\\*15357-2025.pdf](#)

<sup>2</sup> See following web link: [\\*15429-2025.pdf](#)

Moreover, the Utility has 1,096 residential customers and 118 general service customers which represent a total customer base of 1,214.<sup>3</sup> There were 22 customers that signed up to speak at the September 15, 2025, Customer Meeting in this SARC for which 19 spoke. Of the 19 that spoke, 13 had also provide comments in the correspondence side of the docket file for this case mentioned above. Also, one speaker stated he owned a few condos in the Utility's service area. As a result, the tally of total customer providing comments to the Commission as of December 12, 2025, is 200 out of the 1,214-customer base. This the level of customer participation amounting to 16.47% of Grenelefe's customer base is unprecedented. To put this level of customer participation into perspective, it would translate to over 1 million customer comments for Florida Power and Light Company.

#### *Preliminary Recommended Rates*

For Questions 6 and 7 on page 2 of the Rate Case Overview dated September 2025 for this docket,<sup>4</sup> the current and proposed monthly water bill for a residential customer of Grenelefe using 5,000 gallons is \$14.31 and \$107.41, respectively, and the current and proposed monthly wastewater bill for a residential customer of Grenelefe using 2,000 gallons is \$15.84 and \$201.60, respectively. The total water and wastewater bill at these gallonage levels would be \$309.01.

The Commission's website as of December 12, 2025, reflects the residential authorized rates of all jurisdictional water and wastewater rates as of September 30, 2025.<sup>5</sup> Attachment B reflects the calculated residential bills using 5,000 gallons for water and 2,000 gallons for wastewater, consistent with the above-referenced Rate Case Overview gallonage levels. For jurisdictional utilities providing both water and wastewater service, this attachment reveals that the total water and wastewater bills range from as low as \$11.17 to \$214.06, with approximately 84% less than \$100 total bill, 15% with a total bill over \$100 but less than \$166, and one percent or one utility with a total bill of \$214.06. The OPC would note that the one utility is Silver Lake Utilities, Inc. that provides service to approximately 39 residential customers and 23 general service customers in Glades and Highlands Counties which primarily serves related parties as reflected in the case ground of the Commission's 2016 Order addressing the SARC for that company.<sup>6</sup>

For jurisdictional utilities providing water service only, this attachment reveals that the total water bills range from as low as \$7.16 to \$134.92 using 5,000 gallons for water with over 92% less than an \$83 bill. For jurisdictional utilities providing wastewater service only, this attachment reveals that the total water bills range from as low as \$10.84 to \$127.15 using 2,000 gallons for wastewater with over 96% less than a \$95 bill.

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<sup>3</sup> See customer counts reflected on page 25 of the Staff Report dated August 22, 2025 - [\\*08132-2025.pdf](#).

<sup>4</sup> See following web link: [NC Real Estate Projects, LLC dba Grenelefe Utility](#)

<sup>5</sup> See following web link: [All Utilities Residential Rates](#)

<sup>6</sup> See following web link: [\\*07511-2016.pdf](#)

The OPC requested and received the Commission Staff workpapers for the Staff Report dated August 22, 2025. On the “Rates and Repression” tab of the Excel File named “Water Rates Calculator”, the following data was reflected.

New Rate Structure Residential Billing Determinants						
Number of Rate Blocks:			4	Restrict Rep Rec in 1		
				0		
Block	Lower	Upper	Rate Factor	Bills	Total KGals	Disc. Usage KGals
1	0	4	1.00	12,008	27,822	0
2	4	10	1.25	2,447	7,489	7,489
3	10	15	1.50	248	1,640	1,640
4	15	1000000	1.75	226	4,511	4,511
5		0	0.00	0	0	0
Totals				14,929	41,463	13,641
Kgals in BFC Allotment					0	
Total Residential KGals					41,463	

When dividing the bills by 12 in the above schedule, it equates to approximately 204 customers in Block 2, 21 customers in Block 3, and 19 customers in Block 4.

The average residential usage is less than 2,300 gallons, as reflected in Cell W5 on the “Res Billing Analysis” tab of the Excel File named “Water Rates Calculator.” Given the average person in the U.S. uses 80 gallon per day or 4,866 gallons a month for a two-person household,<sup>7</sup> this would suggest that the Utility’s customer base has some seasonal customers. As with other utilities with seasonal customers, the year-around customers will experience a greater annual bill impact, especially in Blocks 2 through 4. When using 10kgals for water and 6kgals for wastewater as reflected on pages 42 and 43 of the Staff Report, the resulting total bill equates to \$556.05 (\$206.01+ \$350.04). Further, when using 15kgals for water and 8kgals for wastewater as reflected on pages 42 and 43 of the Staff Report, the resulting total bill equates to \$748.57 (\$324.31+ \$424.26).

## Conclusion

In light of the level of the preliminary recommended rate increases that the customers face in this case, the OPC respectfully requests the Staff and the Commission consider the observations noted above.

Respectfully submitted,

/s/ *Bart Fletcher*

Bart Fletcher

Legislative Analyst

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<sup>7</sup> <https://vitoservices.com/how-much-water-does-the-average-person-or-household-use-in-a-day/>

Compilation of Customer Comments Placed on the Correspondence Side of Docket File						
Line No.	Customer Name	Document No.	Level of Rate Increase	Boil Water Notice Service Interruptions	Billing Issues	Other Quality of Service Issues
1	Dan Hart	<a href="#">*03607-2025.pdf</a> <a href="#">*09333-2025.pdf</a> <a href="#">*14648-2025.pdf</a> <a href="#">*14711-2025.pdf</a>	X	X		
2	Mariana Fraga	<a href="#">*08561-2025.pdf</a> <a href="#">*09238-2025.pdf</a>	X			
3	JoEllen Miller	<a href="#">*08563-2025.pdf</a>	X			
4	Dario Pineiro	<a href="#">*08566-2025.pdf</a>	X			
	Dario Pineiro - 3467 Camelot dr Unit 3567	<a href="#">*09580-2025.pdf</a>				
5	Dario Pineiro - 5057 Sherwood lane Unit 5057	<a href="#">*09581-2025.pdf</a>	X			
6	Dario Pineiro - 227 Cedarwood Unit 227	<a href="#">*09582-2025.pdf</a>	X			
7	Christine McCode	<a href="#">*08573-2025.pdf</a>	X			
8	Robert Lewis	<a href="#">*08574-2025.pdf</a>	X			
9	Patricio Sanchez	<a href="#">*08575-2025.pdf</a>	X			
10	Chelsea DeMore	<a href="#">*08576-2025.pdf</a> <a href="#">*15363-2025.pdf</a>	X	X		X
11	Lynn Harris	<a href="#">*08577-2025.pdf</a> <a href="#">*09330-2025.pdf</a> <a href="#">*15326-2025.pdf</a>	X	X		
12	John Mills	<a href="#">*08578-2025.pdf</a> <a href="#">*08582-2025.pdf</a> <a href="#">*08629-2025.pdf</a> <a href="#">*08960-2025.pdf</a>	X	X		
13	Kevin O'Brien	<a href="#">*08579-2025.pdf</a>	X			
14	Marianne Farru	<a href="#">*08580-2025.pdf</a>	X			
15	Dave Burzynski	<a href="#">*08602-2025.pdf</a> <a href="#">*15359-2025.pdf</a>	X	X		
16	Angela Billings	<a href="#">*08603-2025.pdf</a> <a href="#">*15383-2025.pdf</a>	X	X	X	
17	Joe Wagner	<a href="#">*08611-2025.pdf</a> <a href="#">*14132-2025.pdf</a> <a href="#">*14789-2025.pdf</a>	X			
18	Mike Harvie	<a href="#">*08612-2025.pdf</a>	X	X		
19	Archie Black	<a href="#">*08825-2025.pdf</a>	X			
20	Nertha Castro	<a href="#">*08936-2025.pdf</a>	X			
21	Rhonda Blackburn	<a href="#">*08965-2025.pdf</a> <a href="#">*09434-2025.pdf</a>	X			
22	Steve Quakenbush	<a href="#">*08968-2025.pdf</a> <a href="#">*08989-2025.pdf</a>	X X			
23	Cheryl Jakubec	<a href="#">*08990-2025.pdf</a>	X			
24	Cathy and Andrew Kraus	<a href="#">*09016-2025.pdf</a>	X			
25	Matt and Sarah Mackivitch	<a href="#">*09033-2025.pdf</a> <a href="#">*09056-2025.pdf</a>	X			
26	Joseph Waskiewicz	<a href="#">*09055-2025.pdf</a>	X			
27	Jesenia Martinez	<a href="#">*09060-2025.pdf</a> <a href="#">*09117-2025.pdf</a> <a href="#">*09321-2025.pdf</a> <a href="#">*09609-2025.pdf</a> <a href="#">*14546-2025.pdf</a> <a href="#">*15114-2025.pdf</a>	X	X		
28	Lacy Durham	<a href="#">*09086-2025.pdf</a>	X			
29	Dario Pinerio - 3567 Camelot Dr.	<a href="#">*09097-2025.pdf</a>	X			
30	Dario Pinerio - 5057 Sherwood In	<a href="#">*09100-2025.pdf</a>	X			
31	Dario Pinerio - 717 Oide Camelot dr	<a href="#">*09101-2025.pdf</a>	X			
32	Dario Pinerio - 227 Cedarwood In	<a href="#">*09103-2025.pdf</a>	X			
33	Yossi Edelkopf	<a href="#">*09104-2025.pdf</a> <a href="#">*09209-2025.pdf</a> <a href="#">*09270-2025.pdf</a> <a href="#">*09326-2025.pdf</a>	X	X		
34	Chris and Elsa Palamidis	<a href="#">*09109-2025.pdf</a>	X			
35	Bob Rosario	<a href="#">*09139-2025.pdf</a>	X			
36	Christine Nicholson	<a href="#">*09141-2025.pdf</a>	X			
37	Tina Reed	<a href="#">*09142-2025.pdf</a>	X	X		
38	Susan and Sam Wells	<a href="#">*09154-2025.pdf</a>	X			
39	Jim Marston (29 Huntley Ct.)	<a href="#">*09156-2025.pdf</a>	X			



40	Ed Thayer	<a href="#">*09163-2025.pdf</a>	X			
41	Earl Monari	<a href="#">*09164-2025.pdf</a>	X			
42	Jay Dionisio	<a href="#">*09225-2025.pdf</a>	X			
43	Tom Knudson	<a href="#">*09230-2025.pdf</a>	X			
44	Michael Taylor	<a href="#">*09232-2025.pdf</a>	X			
45	Pam and Stuart McKendrick	<a href="#">*09234-2025.pdf</a> <a href="#">*09235-2025.pdf</a> <a href="#">*15316-2025.pdf</a>	X	X		
46	Bill Johl	<a href="#">*09236-2025.pdf</a>	X			
47	Arlene Santos ( for Ms. Gibson & Mr. Pierce)	<a href="#">*09239-2025.pdf</a>	X			
48	Melissa Owens	<a href="#">*09240-2025.pdf</a>	X			
49	Gary Larimer	<a href="#">*09244-2025.pdf</a>	X			
50	Judy Campbell (for Ms. Lanning)	<a href="#">*09248-2025.pdf</a> <a href="#">*09607-2025.pdf</a>	X			
51	Justine Brown	<a href="#">*09263-2025.pdf</a>	X			
52	Deborah Peck	<a href="#">*09286-2025.pdf</a>	X			
53	Kim Veith	<a href="#">*09290-2025.pdf</a>	X			
54	Mindy Dunnahoe	<a href="#">*09291-2025.pdf</a>	X			
55	John Stewart	<a href="#">*09320-2025.pdf</a>	X			
56	Bob McCarty	<a href="#">*09325-2025.pdf</a> <a href="#">*09397-2025.pdf</a>	X		X	
57	Candace Marston (12 Huntley Court)	<a href="#">*09327-2025.pdf</a>	X			
58	Xachira Calderon Belmonte	<a href="#">*09328-2025.pdf</a>	X	X	X	
59	Chris Townsley	<a href="#">*09331-2025.pdf</a>	X			
60	Patsy Parton	<a href="#">*09332-2025.pdf</a>	X			
61	Pamela Mack	<a href="#">*09344-2025.pdf</a>	X	X		
62	Quentin Carson	<a href="#">*09345-2025.pdf</a>	X			
63	Michelle Wilson	<a href="#">*09347-2025.pdf</a>	X			
64	Declan Waters (for Ms. Agudelo)	<a href="#">*09348-2025.pdf</a> <a href="#">*09473-2025.pdf</a>	X			
65	Luz Velez	<a href="#">*09350-2025.pdf</a>	X			
66	Julie Essek	<a href="#">*09351-2025.pdf</a>	X			
67	Jimmy Eason	<a href="#">*09353-2025.pdf</a>	X			
68	Nick McCollough	<a href="#">*09354-2025.pdf</a>	X			
69	David Whitehurst	<a href="#">*09355-2025.pdf</a>	X			
70	Howard Francis	<a href="#">*09356-2025.pdf</a>	X			
71	Vera and Fred Bocskor	<a href="#">*09357-2025.pdf</a> <a href="#">*13802-2025.pdf</a>	X			
72	Kristin Powell	<a href="#">*09358-2025.pdf</a>	X			
73	Lauren Brown	<a href="#">*09360-2025.pdf</a>	X			
74	Gerard Walter	<a href="#">*09376-2025.pdf</a>	X			
75	Stacia Wright	<a href="#">*09383-2025.pdf</a>	X			
76	Delphine Didier and Matthew Pittsley	<a href="#">*09394-2025.pdf</a>	X			
77	Michael Warfel	<a href="#">*09395-2025.pdf</a>	X			
78	Ashley Cockman	<a href="#">*09396-2025.pdf</a>	X			
79	Thea Warren	<a href="#">*09398-2025.pdf</a>	X			
80	James Sim	<a href="#">*09399-2025.pdf</a>	X			
81	William Lee and Tim Haley	<a href="#">*09400-2025.pdf</a>	X			
82	Evie Nagel	<a href="#">*09401-2025.pdf</a>	X			
83	Grenelefe Country Homeowners Association, Inc.	<a href="#">*09402-2025.pdf</a>	X	X		
84	Ashley White	<a href="#">*09403-2025.pdf</a>	X			
85	Mark Warren	<a href="#">*09404-2025.pdf</a>	X			
86	Lisa Fousek	<a href="#">*09405-2025.pdf</a>	X			
87	Sherone White	<a href="#">*09406-2025.pdf</a>	X			
88	Ximena	<a href="#">*09407-2025.pdf</a>	X			
89	Benita Groover	<a href="#">*09408-2025.pdf</a>	X			
90	Darrin McKeehen	<a href="#">*09409-2025.pdf</a>	X			
91	Greg Todd	<a href="#">*09415-2025.pdf</a>	X			
92	Valerie Neal	<a href="#">*09420-2025.pdf</a>	X			
93	Ellen Burnell	<a href="#">*09424-2025.pdf</a>	X			
94	Scott and Cheryl Kordella	<a href="#">*09432-2025.pdf</a>	X			
95	Jen Saffer	<a href="#">*09433-2025.pdf</a> <a href="#">*15128-2025.pdf</a> <a href="#">*15357-2025.pdf</a>	X	X		
96	Vicki Forde	<a href="#">*09435-2025.pdf</a>	X			
97	Sarah	<a href="#">*09437-2025.pdf</a>	X			
98	Nicholas Nasarenko	<a href="#">*09439-2025.pdf</a>	X			
99	Erik Clemons	<a href="#">*09440-2025.pdf</a>	X			



100	Janae Tew	<a href="#">*09441-2025.pdf</a>	X		
101	Deidre Hayden	<a href="#">*09452-2025.pdf</a> <a href="#">*09455-2025.pdf</a>	X		
102	Mary and Charles Murray	<a href="#">*09453-2025.pdf</a>	X		
103	Krista McCreary	<a href="#">*09454-2025.pdf</a>	X		
104	Thomas and Melissa Mader	<a href="#">*09456-2025.pdf</a>	X		
105	Kevin Carnahan	<a href="#">*09460-2025.pdf</a> <a href="#">*09490-2025.pdf</a> <a href="#">*09500-2025.pdf</a>	X		
106	Robin and Starr Cook	<a href="#">*09461-2025.pdf</a>	X		
107	Douglas and Stacie Shaw	<a href="#">*09462-2025.pdf</a>	X		
108	Jim Silco	<a href="#">*09463-2025.pdf</a>	X		
109	Ivaylo Penev	<a href="#">*09464-2025.pdf</a>	X		
110	Stephanie Hajhouj	<a href="#">*09465-2025.pdf</a>	X		
111	Van Pham	<a href="#">*09471-2025.pdf</a>	X		
112	John Kuhl Jr.	<a href="#">*09472-2025.pdf</a>	X		
113	Nicola Ericson	<a href="#">*09474-2025.pdf</a>	X		
114	Anthony Taylor	<a href="#">*09480-2025.pdf</a>	X		
115	Miguel Gomez	<a href="#">*09489-2025.pdf</a> <a href="#">*09584-2025.pdf</a>	X		
116	Juil Quezada	<a href="#">*09492-2025.pdf</a>	X		
117	Richard Bates	<a href="#">*09493-2025.pdf</a>	X		
118	Garrett Kenny	<a href="#">*09495-2025.pdf</a>	X		
119	Theo Pozzy	<a href="#">*09496-2025.pdf</a> <a href="#">*09506-2025.pdf</a>	X		
120	Larisa Stone	<a href="#">*09498-2025.pdf</a>	X		
121	David and Michelle Scruggs	<a href="#">*09499-2025.pdf</a>	X	X	
122	Charley Tidwell	<a href="#">*09501-2025.pdf</a>	X		
123	Noel Moenssens - Tenants at 337 Birch Way,	<a href="#">*09502-2025.pdf</a>	X		
124	Noel Moenssens - Tenants at 3332 Camelot Dr,	<a href="#">*09503-2025.pdf</a>	X		
125	Noel Moenssens - Tenants at 941 Tennis Way	<a href="#">*09504-2025.pdf</a>	X		
126	Noel Moenssens - Tenants at 167 Palm View Ct	<a href="#">*09505-2025.pdf</a>	X		
127	Christine Nicolson	<a href="#">*09507-2025.pdf</a>	X		
128	Catherine Treloar (No Comment Given)	<a href="#">*09508-2025.pdf</a>			
129	Lynette Brontrager	<a href="#">*09509-2025.pdf</a>	X		
130	Alfred Pisani	<a href="#">*09510-2025.pdf</a>	X		
131	Mengxi Li	<a href="#">*09516-2025.pdf</a>	X		
132	Alice Rodriguez	<a href="#">*09524-2025.pdf</a>	X		
133	Tia Hollywood	<a href="#">*09537-2025.pdf</a>	X	X	
134	Mohammad Nabi	<a href="#">*09538-2025.pdf</a>	X		
135	Lee Ann Meadows	<a href="#">*09539-2025.pdf</a>	X		
136	Mark Swain	<a href="#">*09540-2025.pdf</a>	X	X	
137	Katarina Peda	<a href="#">*09548-2025.pdf</a>	X		
138	Deborah Spaulding (Excessive Chorination)	<a href="#">*09550-2025.pdf</a>	X	X	X
139	Missiel Da Silva	<a href="#">*09551-2025.pdf</a> <a href="#">*09895-2025.pdf</a>	X		
140	Robin Eliot	<a href="#">*09556-2025.pdf</a>	X		
141	Deborah Lubsey	<a href="#">*09558-2025.pdf</a>	X		
142	Jose Garcia	<a href="#">*09559-2025.pdf</a>	X		
143	Lindsaia Johansmeyer (Odor)	<a href="#">*09560-2025.pdf</a> <a href="#">*14677-2025.pdf</a>	X	X	X
144	Dan McClain	<a href="#">*09561-2025.pdf</a>	X	X	X
145	Lonnie and Brenda Roundtree	<a href="#">*09564-2025.pdf</a>	X	X	
146	Mina McBride (Used Census Data In Letter)	<a href="#">*09566-2025.pdf</a>	X		
147	Melissa Cromwell	<a href="#">*09567-2025.pdf</a>	X		
148	gmrzhughes@comcast.net	<a href="#">*09568-2025.pdf</a>	X	X	
149	Ashley Swanson	<a href="#">*09569-2025.pdf</a>	X		
150	Jose Monsalve	<a href="#">*09570-2025.pdf</a>	X		
151	Vickie Aldridge	<a href="#">*09571-2025.pdf</a>	X		
152	Mary Caron, Nicholas Fink, and Camille Fink	<a href="#">*09572-2025.pdf</a> <a href="#">*09573-2025.pdf</a>	X		
153	Susan McGraw	<a href="#">*09574-2025.pdf</a>	X		
154	Carol Post	<a href="#">*09575-2025.pdf</a>	X		
155	Miguel Cotto (No comment but weblink given)	<a href="#">*09576-2025.pdf</a>			
156	Floyd Roberts	<a href="#">*09577-2025.pdf</a>	X		
157	Sebastian Piaggi	<a href="#">*09579-2025.pdf</a>	X		
158	Anthony Whittaker	<a href="#">*09583-2025.pdf</a>	X		
159	jamesanabria97@gmail.com	<a href="#">*09585-2025.pdf</a>	X		

160	Donna Lewis	<a href="#">*09586-2025.pdf</a>	X			
161	Sheila Wilke and Zoran Vujicic - Unit 38 Aspen Dr	<a href="#">*09587-2025.pdf</a>	X			
162	Sheila Wilke and Zoran Vujicic - Unit 42 Aspen Dr	<a href="#">*09587-2025.pdf</a>	X			
163	Fernando Machalec	<a href="#">*09588-2025.pdf</a>	X			
164	Stephanie Mendez	<a href="#">*09595-2025.pdf</a>	X	X		
165	Damien Flynn	<a href="#">*09596-2025.pdf</a>	X			
166	Terry and Suzette Pickle	<a href="#">*09597-2025.pdf</a>	X			
167	Gloria Wilkinson	<a href="#">*09598-2025.pdf</a>	X			
168	C. and R. Saunders	<a href="#">*09599-2025.pdf</a>	X			
169	Ben Mandell	<a href="#">*09606-2025.pdf</a>	X	X		X
170	Gary Forsyth	<a href="#">*09608-2025.pdf</a>	X	X		X
171	Sandra Eakin	<a href="#">*09619-2025.pdf</a>	X			
172	Nicholas McCullough	<a href="#">*09625-2025.pdf</a>	X			
173	Steven Gidumal	<a href="#">*09626-2025.pdf</a> <a href="#">*13891-2025.pdf</a> <a href="#">*13977-2025.pdf</a> <a href="#">*14883-2025.pdf</a>	X			
174	John Heaney	<a href="#">*09896-2025.pdf</a>	X			
175	Duy and Han Lam	<a href="#">*10922-2025.pdf</a>	X			
176	Johannys Irizarry	<a href="#">*12433-2025.pdf</a>	X			
177	Leilany Kotun and Leo Valdejuli	<a href="#">*13570-2025.pdf</a>	X			
178	Susan Williams	<a href="#">*13884-2025.pdf</a>	X	X		
179	Ryan Charlick (Multiple Properties Owner)	<a href="#">*13895-2025.pdf</a>	X			
180	dwfousek44@gmail.com	<a href="#">*13912-2025.pdf</a>	X			
181	Lin Wags	<a href="#">*13953-2025.pdf</a>	X			X
182	Doris Franqui	<a href="#">*13972-2025.pdf</a>	X			
183	James Vileno	<a href="#">*14010-2025.pdf</a>	X			
184	William Forehand	<a href="#">*14071-2025.pdf</a>	X			
185	Roberta Chizmadia	<a href="#">*14226-2025.pdf</a>	X			
186	Nasiba Cassidy, Grenelefe Condominiums	<a href="#">*14268-2025.pdf</a>				X
187	Jeffrey Cairns	<a href="#">*14698-2025.pdf</a>	X			
188	Matthew Peterson	<a href="#">*14703-2025.pdf</a>	X			
189	Ken Archbold	<a href="#">*14718-2025.pdf</a>	X			
190	Linda Warren	<a href="#">*14850-2025.pdf</a>	X			
191	Joann and Jim Gorcesky	<a href="#">*14903-2025.pdf</a>	X			
192	Lang Yaping	<a href="#">*15114-2025.pdf</a>	X		X	X
193	David Siegel	<a href="#">*15124-2025.pdf</a> <a href="#">*15125-2025.pdf</a>	X	X		
194	Richard Anderson	<a href="#">*15361-2025.pdf</a>	X	X		
195	TOTAL COMMENTS		<u>191</u>	<u>29</u>	<u>4</u>	<u>9</u>

<b>Residential Service</b>	<b>Water Bill Using 5,000 Gal</b>	<b>Wastewater Bill Using 5,000 Gal</b>	<b>Total Bill</b>
<u>Alachua County</u>			
North Florida Community Water Systems, Inc - Gator Waterworks	\$55.18		
<u>Baker County*</u>			
First Coast Regional Utilities, Inc.	\$37.85	\$92.05	\$129.90
<u>Bradford County</u>			
None			
<u>Brevard County</u>			
Cobblestone II RVG, LLC. d/b/a River Grove Utility	\$70.67	\$31.38	\$102.05
CSWR - Florida Utility Operating Company, LLC (Aquarina Utilities, Inc.) Wastewater Only Customers	\$66.79	\$43.90 \$47.96	\$110.69
CSWR - Florida Utility Operating Company, LLC (TKCB, INC.)		\$20.25	
East Central Florida Services, Inc.	\$31.72		
Farmton Water Resources	\$44.12	\$43.53	\$87.65
Florida Community Water Systems, Inc. - Brevard	\$23.82		
Florida Community Water Systems, Inc. - Merritt Island		\$27.54	
Northgate Properties, Inc. Wastewater Only Customers	\$13.14	\$6.60 \$10.84	\$19.74
<u>Broward County</u>			
CC Utility Systems, L.L.C. d/b/a Coral Cay Water & Sewer Company	\$31.02	\$20.81	\$51.83
Parkland Utilities, Inc.	\$31.12	\$40.47	\$71.59
Royal Waterworks, Inc.	\$41.59	\$45.79	\$87.38

<b>Charlotte County</b>			
Bocilla Utilities, Inc.	\$129.41		
Little Gasparilla Water Utility, Inc.	\$134.92		
NHC Utilities, Inc.			
Sun River Utilities, Inc.	\$67.95	\$39.49	\$107.44
<u><b>Charlotte County (Cont.)</b></u>			
Sunshine Water Services Company d/b/a Sunshine Water Services		\$53.55	
<u><b>Citrus County</b></u>			
Citrus Waterworks, Inc.	\$32.35		
CSWR - Florida Utility Operating Company, LLC (Rolling Oaks Utilities, Inc.)	\$15.76	\$25.53	\$41.29
Riverdale Utility Holding, Inc.	\$127.44		
Hash Utilities, LLC. - Avalon Hills	\$34.07		
Hash Utilities, LLC. - Dunnellon Hills Water Systems	\$36.93		
Hash Utilities, LLC. - Forest Hills	\$39.84		
Hash Utilities, LLC. - Lucky Hills Water System	\$33.07		
Hash Utilities, LLC. - Meadow Wood Water System	\$18.86		
Tarawood Utilities, LLC	\$99.79	\$65.42	\$165.21
<u><b>Clay County</b></u>			
None			

<u>Columbia County</u>				
Kirby D. Morgan, Inc.		\$44.09		
<u>Collier County*</u>				
<u>DeSoto County*</u>				
Ni Florida, Inc.		\$58.23		
Sun River Utilities, Inc.				
<u>Duval County</u>				
Commercial Utilities, Division of Grace and Company, Inc.				
CSWR - Florida Utility Operating Company, LLC (Neighborhood Utilities, Inc.)		\$30.14		
North Florida Community Water Systems, Inc - Duval Waterworks				
<u>Duval County (Cont.)</u>				
First Coast Regional Utilities, Inc.		\$37.85	\$92.05	\$129.90
<u>Escambia County</u>				
Peoples Water Service Company of Florida, Inc.		\$25.01		
<u>Flagler County*</u>				
D & E Water Resources, L.L.C.		\$27.81	\$35.94	\$63.75
<u>Franklin County</u>				
St. James Island Utility Company		\$44.93	\$41.44	\$86.37
SGI Wastewater Services, Inc.			\$127.15	
Water Management Services, Inc.		\$75.48		

<u>Gadsden County</u>			
None			
<u>Glades County*</u>			
Silver Lake Utilities, Inc.	\$180.08	\$33.98	\$214.06
<u>Hardee County</u>			
Charlie Creek Utilities, LLC	\$52.94		
TBBT Utility LLC	\$12.84	\$29.20	\$42.04
<u>Hendry County</u>			
Consolidated Services Of Hendry & Collier, LLC	\$31.15	\$23.55	\$54.70
<u>Highlands County</u>			
Country Walk Utilities, Inc.	\$131.32		
CSWR - Florida Utility Operating Company, LLC (Sebring Ridge Utilities, Inc.)		\$23.19	
Fairmount Utilities, the 2nd, Inc.		\$27.64	
HC Waterworks, Inc.	\$95.49	\$36.99	\$132.48
Wastewater Only Customers		\$32.37	
LP Waterworks, Inc.	\$71.09	\$39.32	\$110.41
<u>Highlands County (Cont.)</u>			
Placid Lakes Utilities, Inc.	\$44.96		
Silver Lake Utilities, Inc.	\$180.08	\$33.98	\$214.06
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities	\$13.99	\$13.13	\$27.12
Sunshine Water Services Company d/b/a Sunshine Water Services	\$29.47	\$53.55	\$83.02

<u>Jackson County</u>			
None			
<u>Indian River County*</u>			
Grove Land Utilities, LLC	\$40.64	\$43.10	\$83.74
<u>Lake County</u>			
Century Estates Utilities, Inc.	\$26.35		
COL Utility Systems, LLC	\$19.32	\$20.83	\$40.15
Florida Community Water Systems, Inc. - Black Bear	\$23.82		
Florida Community Water Systems, Inc. - Brendenwood	\$23.82		
Florida Community Water Systems, Inc. - Harbor Waterworks, Inc.	\$23.82	\$42.56	\$66.38
Florida Community Water Systems, Inc. - Lake Idlewild	\$23.82		
Florida Community Water Systems, Inc. - Lakeside	\$23.82	\$42.56	\$66.38
Florida Community Water Systems, Inc. - Pine Harbour	\$23.82		
Florida Community Water Systems, Inc. - Raintree	\$23.82		
<u>Lake County (Cont.)</u>			
Gibson Place Utilities, LLC.	\$55.26	\$66.84	\$122.10
Lake Yale Utilities, Inc.	\$39.19	\$30.92	\$70.11



MFL Utility Systems, LLC		\$12.70	\$13.95	\$26.65
MHC HV FL Utility Systems, L.L.C.				
	Occupied	\$13.14		
	Unoccupied	\$7.16		
MHC OL Utility Systems, L.L.C.		\$36.07	\$28.32	\$64.39
North Lake County Water & Sewer Company, LLC		\$68.58	\$51.47	\$120.05
Oak Springs MHC, LLC		\$19.08		
Southlake Utilities, Inc.		\$11.45	\$17.20	\$28.65
Sun Communities Finance, LLC. d/b/a Water Oak Utility		\$11.17	\$0.00	\$11.17
Sunlake Estates Utilities, L.L.C.		\$19.52	\$24.60	\$44.12
Sunshine Water Services Company d/b/a Sunshine Water Services		\$29.47	\$53.55	\$83.02
	<u>Lee County</u>			
BE Utility Systems, L.L.C. d/b/a Buccaneer Water Service		\$19.89		
CPI Citrus Park Utility TRS, L.L.C.		\$13.47	\$12.73	\$26.20
Environmental Protection Systems of Pine Island, Inc.			\$57.36	
Forest Utilities, Inc.			\$33.91	
Mobile Manor Water Company, Inc.		\$33.51		
Ni Florida, Inc.		\$58.23		
Sunshine Water Services Company d/b/a Sunshine Water Services Wastewater Customers Only			\$53.55 \$73.19	
Useppa Island Utility, Inc.				

<u>Leon County</u>			
North Florida Community Water Systems, Inc - Lake Talquin Waterworks	\$55.18		
North Florida Community Water Systems, Inc - Seminole Waterworks	\$55.18		
<u>Levy County</u>			
FIMC Hideaway, Inc.	\$26.99	\$27.72	\$54.71
Hash Utilities, LLC	\$35.78		
<u>Manatee County</u>			
Heather Hills Utilities, LLC	\$30.71	\$33.77	\$64.48
Sunny Shores Utilities, LLC			
<u>Marion County</u>			
CSWR - Florida Utility Operating Company, LLC - (BFF Corporation)		\$50.48	
Wastewater Only Customers		\$75.35	
CSWR - Florida Utility Operating Company, LLC - (C.F.A.T. H2O, Inc.)	\$41.70	\$26.86	\$68.56
CSWR - Florida Utility Operating Company, LLC - (Sunshine Utilities of Central Florida, Inc.)			
Ponderosa Pines/Quail Run	\$21.22		
Unified Systems/Sandy Acres	\$19.23		
CSWR - Florida Utility Operating Company, LLC - (Tradewinds Utilities, Inc.)	\$32.13	\$40.77	\$72.90
East Marion Utilities, LLC	\$42.35	\$39.48	\$81.83
Hash Utilities (Citra Highlands)	\$26.67		
Leighton Estates Utilities, LLC	\$82.18		
OB Utility Systems, LLC	\$19.59	\$24.36	\$43.95
Ocala Palms Utilities, LLC	\$28.66		

S & L Utilities, Inc.		\$67.22	
Southwest Ocala Utility, Inc.	\$32.34		
<u>Marion County (Cont.)</u>			
Sunshine Water Services Company d/b/a Sunshine Water Services	\$29.47	\$53.55	\$83.02
<u>Martin County</u>			
None			
<u>Monroe County</u>			
K W Resort Utilities Corp.		\$94.27	
<u>Nassau County*</u>			
First Coast Regional Utilities, Inc.	\$37.85	\$92.05	\$129.90
<u>Okaloosa County</u>			
North Florida Community Water Systems, Inc - Okaloosa Waterworks	\$55.18		
<u>Okeechobee County</u>			
Grove Land Utilities, LLC	\$40.64	\$43.10	\$83.74
LIFE-Zachary Taylor, LLC d/b/a Zachary Taylor Waterfront RV Resort		\$28.91	
Vantage Oaks Utility, LLC		\$24.33	
<u>Orange County</u>			
East Central Florida Services, Inc.	\$27.18		
Gulfstream Utility LLC.		\$12.24	
Oak Springs MHC, LLC	\$19.08		

Pluris Wedgefield, Inc.		\$113.14	\$44.74	\$157.88
RSPI MHC, LLC		\$9.78	\$12.46	\$22.24
Sunshine Water Services Company d/b/a Sunshine Water Services		\$29.47		
	<u>Osceola County</u>			
East Central Florida Services, Inc.		\$27.18		
	<u>Palm Beach County</u>			
CAP Utilities, LLC		\$42.15	\$24.31	\$66.46
Parkland Utilities, Inc.		\$24.10	\$42.43	\$66.53
	<u>Pasco County</u>			
A Utility Inc.		\$22.46		
Crestridge Utilities, L.L.C.		\$47.46		
Holiday Gardens Utilities, L.L.C.		\$43.48		
Hometown Canada Utility, Inc.		\$33.79	\$33.49	\$67.28
HV Utility Systems, L.L.C.		\$17.93	\$15.75	\$33.68
Ni Florida, Inc.			\$44.85	
Orange Land Utilities, LLC		\$48.23		
Sunshine Water Services Company d/b/a Sunshine Water Services		\$29.47	\$53.55	\$83.02
	<u>Pinellas County</u>			
Sunshine Water Services Company d/b/a Sunshine Water Services		\$29.47	\$53.55	\$83.02

Wastewater Customers Only - (Mid-County)	\$53.57		
Wastewater Customers Only - (Mid-County/Tierra Verde)	\$73.04		
<u>Polk County</u>			
Alturas Water, LLC.	\$79.44		
Angler's Cove West, Ltd.	\$35.94	\$27.58	\$63.52
CHC VII, Ltd.	\$16.26	\$18.55	\$34.81
Deer Creek RV Golf & Country Club, Inc.	\$61.67	\$27.31	\$88.98
Four Lakes Golf Club, Ltd.	\$19.38	\$15.60	\$34.98
GCP Plantation Landings, LLC	\$11.83	\$17.52	\$29.35
Gold Coast Utility Corp.	\$27.66	\$39.02	\$66.68
Granada Apartments	\$24.22		
Hidden Cove, Ltd.	\$28.72	\$24.88	\$53.60
<u>Polk County (Cont.)</u>			
Keen Sales, Rentals and Utilities, Inc.			
Ellison Park and Earlene and Ray Keen Subdivision	\$55.54		
Lake Region Paradise Island	\$63.39		
LIFE- The Harbor, LLC D/B/A The Harbor	\$48.73	\$50.13	\$98.86
McLeod Gardens Utilities, LLC	\$54.01		
Mountain Lake Corporation	\$13.34		
NC Real Estate Projects, LLC D/B/A Grenelefe Utility	\$17.81	\$25.12	\$42.93

Orchid Springs Development Corporation	\$20.61	\$29.66	\$50.27
Pinecrest Utilities, LLC	\$77.41		
River Ranch Water Management, L.L.C.	\$19.64	\$23.83	\$43.47
S.V. Utilities, Ltd.	\$21.37	\$12.11	\$33.48
Sunrise Water, LLC	\$40.63		
Sunshine Water Services Company d/b/a Sunshine Water Services	\$29.47	\$40.59	\$70.06
TBBT Utility LLC	\$16.12	\$22.94	\$39.06
West Lakeland Wastewater, Inc.		\$28.75	
<u>Putnam County</u>			
St. Johns Landing of Putnam County Utility Services, Inc. d/b/a St. Johns Landing Utilities Services	\$19.00	\$14.00	\$33.00
St. Johns River Estates Utilities, LLC	\$26.06	\$11.09	\$37.15
<u>Seminole County</u>			
Hometown Palm Valley, LLC d/b/a Palm Valley Utilities	\$27.71	\$29.30	\$57.01
Sunshine Water Services Company d/b/a Sunshine Water Services Wastewater Customers Only		\$40.59 \$73.19	
<u>St. Johns County</u>			
North Beach Utilities, Inc.	\$42.45	\$45.66	\$88.11
Riverdale Utility Holding, Inc.	\$127.44		
Wildwood Water Company	\$40.20		

Windward Camachee Marina Owner LLC. d/b/a Camachee Cove Yacht Harbor Utility	\$52.53		
<u>St. Lucie County</u>			
Bluefield Utilities, LLC	\$33.60	\$25.26	\$58.86
Grove Land Utilities, LLC	\$48.74	\$31.34	\$80.08
<u>Sumter County</u>			
Cedar Acres Inc.	\$33.72		
Florida Community Water Systems, Inc. - Jumper Creek	\$23.82	\$24.30	\$48.12
Florida Community Water Systems, Inc. - The Woods	\$23.82	\$24.30	\$48.12
Gibson Place Utilities, LLC.	\$55.26	\$43.78	\$99.04
Middleton Utility Company, LLC.	\$32.98	\$23.74	\$56.72
Orange Blossom Utilities, Inc.	\$28.40	\$30.72	\$59.12
<u>Union County*</u>			
None			
<u>Volusia County</u>			
Applegate Utility, LLC	\$46.25		
CSWR - Florida Utility Operating Company, LLC (North Peninsula Corp.)		\$39.03	
D & E Water Resources, L.L.C.	\$36.09	\$22.34	\$58.43
Farmton Water Resources, LLC	\$44.12	\$30.11	\$74.23
Tymber Creek Utilities, Incorporated	\$29.31	\$34.40	\$63.71



<u>Washington County</u>			
North Florida Community Water Systems, Inc - Sunny Hills	\$55.18	\$39.55	\$94.73
Wastewater Only Customers		\$70.63	
* Non-Jurisdictional County			