

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Thursday, January 15, 2026 8:17 AM  
**To:** 'Gotta Haveit'  
**Cc:** Consumer Contact  
**Subject:** RE: WATER RATE INCREASE

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Gotta Haveit <gottahaveitpools@gmail.com>  
**Sent:** Wednesday, January 14, 2026 6:29 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** WATER RATE INCREASE

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Dear Florida Public ServiceCommission Clerk;

We are retired customers of Water Oak Utility in Lake County and we arewriting to oppose the proposed water rate increase under Docket No  
Gotta Have It.: 2025088-WU.

The proposed increase-from roughly \$15.00 per month to more than \$100.00 per month-is excessive and would create a serious financial hardship for us and the other retired residents living on fixed incomes. We understand that water is an essential service, and we customers have no alternative provider. This substantial, excessive increase is neither responsible nor affordable.

We respectfully urge the Commission to reject or significantly reduce this proposed rate increase and to prioritize affordability and consumer protection for residents of Water Oak, a 55 and over retirement community.

Sincerely,

Anthony & Cyndi Bracco