

---

**From:** noreply@psc.state.fl.us  
**Sent:** Thursday, January 15, 2026 12:43 PM  
**To:** klawr84@gmail.com  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250088-WS

Good Afternoon, KENT LAWRENCE,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

---

**From:** klawr84@gmail.com  
**Sent:** Thursday, January 15, 2026 09:37 AM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250088-WS

Description:

Customer Comment Id: 20

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: KENT LAWRENCE

Phone: 2072129620

Email: klawr84@gmail.com

Address: 754 Bishop Dr, Lady Lake, FL 32159

Submit Date: Thursday, January 15, 2026 09:37 AM

Comment: 15 Jan 2026

Florida Public Service Commission,

We are dishearten retired Water Oak Estates residents that have received the notice of Docket 20250088-WU. We disapprove an oppose such a large increase for our community. Florida is one of the biggest retirement states that have many people on fixed incomes. As the economy has strained many people, this is irresponsible and manipulation corresponding with the lot rent increase to the residents. As lot rents keep going up, 2026 Florida Bills SB 1550 & HB 703 are being discussed. We the people that are being affected by these corporations need support from our government. This is a serious consumer protection issue regarding senior citizens being harmed by corporate greed. We ask this commission to significantly reduce or eliminate the proposed rate changes. In the information proposed, residential service base charge increases approx. 50%, increases in water usage per 1K gal < 3K gal usage approx. 770%, per 1K gal > 3K – 6K gal usage approx. 1100%, and over 6K gal usage approx. 1040%. Sewer has been rated at a multiplier of 2.878 of the < 3K gal pricing, but for the total water usage, where will that put the resident? An average 4500 gal usage now \$10.62 becomes \$57.94, and does this include a sewer pricing change? The rating for 4500 gal total usage for sewer is now \$3.08 or \$13.86. Will it become the \$9.3 with multiplier  $2.787 = \$26.77 \times 4500 \text{ gals} = \$120.44$ ? That's a total of \$178.38 per month for 4500 gals, just outrageous. Sun Communities is severely mistaken and greedy to pass on the cost for service, upkeep, repairs, new homes, and common areas that are part of the lot rent amenities.

Here's what we need to be asking.

What is the total water usage for WO / Sun Communities on an average per month? How much of that is metered residents average per month usage?

Of that metered average per month usage what is unoccupied new residents being built?

Where is the difference being used?

Golf course, ball field, pools (common areas)?

These are all question WO / Sun communities would need to provide for their request of rate increase.

Sincerely,

Kent & Elaine Lawrence

754 Bishop Dr.