

January 16, 2026

Florida Public Utilities Commission

Please see attached the responses from LTE Wireless Inc to the questions from the Florida Public Utilities Commission in docket 20250138-TP.

Faizal Hassad

FPSC – Docket No. 20250138-TP

- 1) The ETC petition lists the company name as “LTE Wireless, Inc” while the registration with the Florida Department of State lists the company name as “LTE Wireless Inc.” Please confirm the company’s correct legal name and update your registration with Florida Department of State if needed.

LTE Wireless Inc is the correct spelling of the company’s name

- 2) Please provide either an organizational chart or a clear explanation of your current corporate structure.

Faizel Hassad is the CEO/Manager of LTE Wireless. Peter Orr is Director of Operations, and Dennis Morris is Director of Marketing. Jim Sharp is the CTO.

- 3) Do you expect any changes to ownership or corporate structure in the near future? If so, please describe all such changes and the date(s) on which they are expected to occur.

We do not expect any changes in the ownership of LTE Wireless Inc.

- 4) What is LTE Wireless, Inc’s relationship with Prepaid Wireless Group?

Prepaid Wireless Group providers underlying T Mobile carrier service.

- 5) Does LTE Wireless, Inc currently offer service in Florida? If yes, when did it begin offering service?

LTE Wireless does not currently offer services in Florida.

- 6) Does LTE Wireless, Inc currently offer service in states other than Florida? If yes, please list the other states in which it offers service and the date(s) on which it began offering service in each of those states.

LTE Wireless offers prepaid wireless services in Oregon, South Dakota and New York since March of 2024. LTE Wireless participated in the ACP program starting in 2022 and offered services in all 50 states.

- 7) Has the company ever filed for bankruptcy? If yes, please specify the federal district in which the company filed, the chapter under which the case was filed, and the filing date. **NO**

- 8) LTE Wireless, Inc advertises a service called the “LTE Affordable Connectivity Program.” The company’s website states this service started after the Federal Affordable Connectivity Program ended May 31, 2024. Is the “LTE Affordable Connectivity Program” service still available? If yes, what does it include? **This service was created by LTE for those who had lost their ACP benefits and did not qualify for lifeline. Its basically a plan with 1000 MB of data or 1000 Minutes or a combination**

- 9) The Better Business Bureau has assigned LTE Wireless, Inc an “F,” its lowest rating, on its rating scale. Please explain why this rating should not impact the Commission’s review of LTE

Wireless, Inc's ETC designation. **LTE WIRELESS INC is South Dakota Corporation incorporated April (2018 and does NOT have a profile with the BBB . LTE does not have any complaints with the BBB or anyone. According to BBB records the LTE wireless Inc you mentioned with that F rating seems to be a NY corporation located at 933 Pennsylvania Ave Ste B Brooklyn NY 11207 and according to the BBB they started operation 1/13/2014 . We have no relations to that NY corporation or anyone who is associated with them. There are many companies who provides LTE service and they don't have a customer service or anyway for their customers to contact them, because of our name LTE wireless everyone assumes we are their provider. We receive many calls a month from people who are NOT our customers looking for service on their accounts and devices because they have no contact info for their provider. This is CLEARLY a mistake on the BBB website**

- 10) Has LTE Wireless, Inc ever been the subject of a public investigation, formal allegation, or finding of noncompliance by a state commission? If so, please list the state(s) involved, docket number(s), disposition, and any explanation you would like to provide.

LTE Wireless has never been subject of any public investigation, formal allegation or finding of noncompliance by a state commission.

- 11) Please identify each state (and corresponding docket number) in which LTE Wireless, Inc has requested an ETC designation, and indicate whether the request was:
- a) Granted; MO-RA-2026-0142, MN 7169/M-25-411
 - b) Pending; GA-55680, SD-TC25-038, WY-62229, OR-UM-2413
 - c) Withdrawn WA – UT-250814, IA – ETA-2025-004, UT-252650814, NM – 25-000800-UT
 - d) Denied. NONE

- 12)** Has LTE Wireless, Inc been subject to an enforcement action or ETC-revocation proceeding before the FCC or any state commission? If so, please identify each such proceeding by jurisdiction and docket number.**NO**

- 13) In LTE Wireless, Inc's petition, it states that it provides prepaid wireless telecommunication services by using a combination of its own network and T Mobile's network (through Prepaid Wireless Group). Does LTE Wireless, Inc currently have a wholesale agreement directly with T Mobile or only through Prepaid Wireless Group? We obtain wireless network access¹ as an approved Mobile Virtual Network Operator ("MVNO") of T-Mobile Wholesale ("TMUS") MVNO Id 175, with a contractual reseller agreement to purchase wireless telecommunications services from PWG Network Solutions ("PWG"), a Mobile Virtual Network Aggregator ("MVNA"). In addition, PWG provides integrated communications solutions including MVNO enablement, cellular carrier access aggregation, and voice/text/data services to connect with. We provide retail broadband Internet access service to end-users, provided by the Underlying Carrier² T-Mobile US, Inc. on the Global System for Mobile Communications ("GSM") standard .

- 14) Please provide details regarding LTE Wireless, Inc's owned facilities and how such facilities will be used to provide Lifeline services in conjunction with the facilities owned by T-Mobile.

LTE Wireless has 2 switch locations that will provide call routing for domestic USA calls.

- 15) Does LTE Wireless, Inc own any spectrum licenses that will be used to provide Lifeline service? If yes, please identify the frequency ranges.

LTE Wireless does not currently own any spectrum.

- 16) Please provide coverage maps or identify census blocks for areas in Florida covered by:
- a) LTE Wireless, Inc's own facilities; and
 - b) T-Mobile's facilities.

Through the combination of its own facilities and those of T Mobile, LTE Wireless can provide facilities based wireless services anywhere that T Mobile has network coverage. Please see attached map of coverage for T Mobile in Florida.

- 17) In LTE Wireless, Inc's petition, it states that its network infrastructure is located in a data center with redundancies, backup generators, and a disaster recovery plan, and that it can redirect traffic to other carriers in emergency situations. Is this equipment different from the equipment of either Prepaid Wireless Group or T Mobile? If yes, please describe the nature of the LTE Wireless Inc's data center facilities and how it interconnects with the underlying providers.

Our switches are different from Prepaid Wireless Group and T Mobile. our Network operations center located in a major telecom building own by Google. Our redundant network switches are connected to Prepaid Wireless Group and T Mobile over fiber connections, utilizing switches from Juniper Networks. We are also interconnected to ATT and Helix Wireless with redundant fiber connections. We also have interconnection agreements with Verizon and CenturyLink.

- 18) What services will customers on the free "Lifeline only" plan receive? Does this service meet the FCC's minimum service standards (1,000 minutes, 4.5 GB of data, or both)?

LTE Wireless offers customers a plan that would be free with the lifeline discount, but encourages customers to pick the plan that best fits their needs. Customers can use their lifeline discount against any of LTE Wireless's plans that are lifeline compliant.

- 19) Does LTE Wireless, Inc intend to offer plans that are not the free "Lifeline only" plans? If yes, how will the Lifeline discount applied to these plans?

LTE Wireless allows customers to use their lifeline discount against any of its current plans that meet the minimum requirements for lifeline. LTE Wireless encourages customers to get the plan that they want and apply the discount.

- 20) Will Lifeline consumers on these plans be able to cancel their service at any time?

LTE Wireless's plans are all prepaid, which allows the customer to cancel their plan at any time as LTE Wireless does not require any contracts.

- 21) Will the company participate in outreach and educational efforts, including community events? If yes, please provide any outreach materials currently used or planned to be used. LTE Wireless will engage in advertising campaigns specifically targeted to reach those likely to qualify for Lifeline service, promoting the availability of cost-effective wireless services to this neglected consumer segment. LTE Wireless may also promote the availability of its Lifeline offering by distributing brochures at various state and local social service agencies, community organizations, churches, and unions that have a membership of low-income consumers. LTE Wireless will provide partner organizations and retail vendors with signage to be displayed where Company products are sold, and with printed materials describing the Company's Lifeline program. LTE Wireless will also do on-line marketing which may include social media and other on-line channels
- 22) Please confirm whether, in accordance with 47 C.F.R. § 54.401(e), the company agrees to not charge Lifeline customers a number-portability fee.

LTE Wireless will not charge Lifeline customers a number-portability fee.

- 23) Florida Administrative Code Rule 25-4.0665(3) requires participation in the Lifeline Promotion Process (*i.e.*, downloading qualified customer contact information from the FPSC). Will the company commit to meeting this requirement?

LTE Wireless will participate in the Lifeline Promotion Process.

- 24) Pursuant to Section 364.105, Florida Statutes, transitional Lifeline must be offered to eligible customers. Does the company agree to provide this service?

LTE Wireless commits to providing transitional Lifeline services to eligible customers