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**From:** noreply@psc.state.fl.us  
**Sent:** Tuesday, January 20, 2026 08:50 AM  
**To:** sjhb@att.net  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250088-WS

Good Morning, Steve Bracey,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** sjhb@att.net  
**Sent:** Monday, January 19, 2026 11:53 AM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250088-WS

Description:

Customer Comment Id: 28

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Steve Bracey

Phone: 7346795391

Email: sjhb@att.net

Address: 201 Bradley Ln, Lady Lake, Lake, FL 32159

Submit Date: Monday, January 19, 2026 11:53 AM

Comment: Hello,

I do not agree with the Staff's recommended rates. They are 3 times higher than the average of other local county utility rates. And, they are 10 times what residents are currently paying.

While I do not object to an increase, I do object to Sun Communities trying to make up for past mis management of the system. We should be more in line with the average of \$4-\$7 per 1000g charge, like other local communities. NOT \$13 per 1000g av usage the Staff is recommending.

What is the purpose of such a large one time increase?

1. Do all residents have working meters so that usage is being charged accurately?
2. Are Suns past losses being factored into this increase- along with an expansion area infrastructure?
3. Other local rates are \$4 - \$7 per 1000g. We should be more inline with them.

This will be a big hit for many residents.

Regards,