

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:39 AM
To: 'Kelly Barber'
Cc: Consumer Contact
Subject: RE: Docket No 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Kelly Barber <kelinfl@aol.com>
Sent: Tuesday, January 20, 2026 6:51 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No 20250088-WU
Importance: High

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Sun Communities Financial LLC d/b/a Water Oak Utility

To Whom it May Concern -

I am writing to formally protest the proposed 400% increase in my water bill/rate.

I am a homeowner in Water Oak Country Club Estates, a branch of Sun Communities and I find this proposed increase to be unjust, unconscionable, and disproportionate to the cost of the service.

I request that this letter be counted as a formal, written objection to this increase.

Grounds for Protest:

UNDUE FINANCIAL BURDEN-

An increase of this magnitude is not sustainable, particularly given that the majority of this community is on a fixed-income.

LACK OF JUSTIFICATION -

The company has not provided sufficient evidence that infrastructure improvements or costs justify a 400% increase to my household.

I request that the PSC thoroughly investigate the rate-setting methodology of the Water Oak Company Name and deny this excessive increase.

Kelly Barber
706 Bishop Dr
Lady Lake, FL 32159
Water Oak Country Club Estates