

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 9:22 AM
To: 'Lisa Durmo'
Cc: Consumer Contact
Subject: RE: Water Oak / Docket #2025008-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Lisa Durmo <lldurmo@gmail.com>
Sent: Tuesday, January 20, 2026 9:14 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water Oak / Docket #2025008-WU

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Dear Florida Public Service Commission,

I am writing to formally express my concerns and opposition regarding the proposed water rate increase for the Water Oak Utility, Docket #2025008-WU.

My wife and I reside in the Water Oak community and live on a fixed income. We are both disabled and rely solely on Social Security benefits. Water Oak is a 55-and-over community, and the majority—if not all—of its residents also live on fixed incomes. A substantial increase in water rates would create a significant financial hardship for us and many others in our community.

Additionally, our community relies on a single water provider, with no alternative water sources or choices available. This lack of options magnifies the impact of the proposed increase. A rate hike of the magnitude being discussed—estimated at 300–400% or more—would place severe financial

strain on residents. Given the current economic climate, we are unable to absorb additional financial burdens without adversely affecting our quality of life.

Beyond the financial impact, this proposed increase would also have serious emotional, mental, and physical effects on residents who are already vulnerable due to age, disability, and limited income.

I respectfully request that the Florida Public Service Commission reconsider the proposed rate increase and further explore alternative solutions that would not impose an undue financial burden on the Water Oak community.

Thank you for your time, consideration, and assistance in this matter. Your careful review of this request is greatly appreciated.

Respectfully Submitted;

Mr. Julius A. Jones