

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Tuesday, January 20, 2026 9:09 AM  
**To:** 'Lisa Durmo'  
**Cc:** Consumer Contact  
**Subject:** RE: Water Oak / Docket # 2025008-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** Lisa Durmo <lldurmo@gmail.com>  
**Sent:** Tuesday, January 20, 2026 9:07 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Water Oak / Docket # 2025008-WU

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Dear Florida Public Service Commission,

I am writing to formally object to the proposed water rate increase for the Water Oak Utility under Docket #2025008-WU.

My husband and I are disabled and live on a fixed Social Security income in the Water Oak 55-and-over community. The majority of residents in this community also live on fixed incomes. A proposed increase of this magnitude—reported to be 300–400% or more—is unreasonable and would impose an extreme and unjust financial burden on seniors and disabled residents who have no ability to absorb such costs.

Water Oak residents are entirely dependent on a single water provider and have no alternative source or choice. This lack of options leaves our community vulnerable and magnifies the impact of this proposed increase. In the current economic climate, such an increase threatens our ability to afford basic necessities and maintain a reasonable quality of life.

I respectfully but firmly urge the Florida Public Service Commission to reject or significantly modify this proposed rate increase and to require the utility to pursue fair and reasonable alternatives that do not disproportionately harm a vulnerable population.

This matter directly affects the health, financial stability, and well-being of our community. I trust the Commission will give this issue the serious consideration it demands.

Sincerely,

Ms. Lisa L. Durmo