

Nickalus Holmes

CORRESPONDENCE
1/20/2026
DOCUMENT NO. 00342-2026

From: noreply@psc.state.fl.us
Sent: Tuesday, January 20, 2026 08:50 AM
To: Melaniesaitken@aol.com
CC: Consumer Contact
Subject: Docket Number - 20250088-WS

Good Morning, Melanie Aitken,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Melaniesaitken@aol.com
Sent: Monday, January 19, 2026 08:30 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250088-WS

Description:

Customer Comment Id: 47

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Melanie Aitken

Phone: 8477728877

Email: Melaniesaitken@aol.com

Address: 817 Bishop Dr., Lady Lake , Lake, FL 32159

Submit Date: Monday, January 19, 2026 08:30 PM

Comment: The new water bill format raises our bill 7 to 10 times more than it normally is. We are in a fixed retirement income which makes large increases in our monthly bills a considerable hardship.

A 3-5% increase seems more reasonable, I hope you will reconsider