

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:21 AM
To: 'tdgstructural@comcast.net'
Cc: Consumer Contact
Subject: RE: DOCUMENT NO. 15529-2025

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: tdgstructural@comcast.net <tdgstructural@comcast.net>
Sent: Monday, January 19, 2026 7:05 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCUMENT NO. 15529-2025

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Mr. Devlin Higgins
Chief of Finance, Tax and Cost Recovery
Division of Accounting and Recovery

Please see attached request for help!

Thanks,

Robert Paulino

January 19, 2026

State of Florida
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: **DOCUMENT NO. 15529-2025**
FPSC - Commission Clerk

Mr. Devlin Higgins
Chief of Finance, Tax, and Cost Recovery
Division of Accounting and Recovery

My name is **Robert Paulino** and I am a resident of **Water Oak Country Club Estates** located at **216 Magnolia Drive** in **Lady Lake, Florida**.

I am responding to a proposal for application for a staff-assisted rate case in **Lake County** put forth by **Sun Communities Finance, LLC d/b/a Water Oak Utility** under **Docket No. 20250088-WU**.

According to the **Utilities 2024 Annual Reports**, total gross revenues were **\$179,227** and its operating expenses were **\$342,931** for a deficit of **91%**. However, based upon information in **Docket No. 20250088-WU**, residents water bills would increase from **\$1.07** per **1,000** gallons to **\$9.77** per **1,000** gallons. This equates to more than a **900%** increase in revenue for **Sun Communities**.

The majority of the residents in this development live on a fixed income and cannot withstand an increase of this magnitude for their water service. I request that more reasonable heads prevail and help the lives of the elderly.

Respectfully,

Robert Paulino
Water Oak Country Club Estates
818 Bishop Drive
Lady Lake, FL 32159