

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:17 AM
To: 'Brendan Kirkpatrick'
Cc: Consumer Contact
Subject: RE: Concern for My Grandmother Regarding Proposed Water Rate Increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Brendan Kirkpatrick <flipinbrendan1@gmail.com>
Sent: Monday, January 19, 2026 6:00 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Concern for My Grandmother Regarding Proposed Water Rate Increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Commissioners,

My name is Brendan Kirkpatrick, and I'm writing as the grandson of an 82-year-old homeowner in the Water Oak community. My grandmother lives alone, owns her home, and relies entirely on Social Security for her income.

I know that maintaining infrastructure costs money, and I understand that some increase in rates may be necessary to keep the water system in good working order. What concerns me is the size of this proposed increase and how quickly it would take effect. For someone like my grandmother, who lives on a fixed income and plans her expenses carefully, a large jump in a basic utility bill can have a real impact on her day-to-day life.

It's also hard to accept that homeowners are being asked to absorb such a significant increase tied to long-standing system issues they had no way of knowing about or fixing. A reasonable increase to improve the system makes sense. A drastic increase that falls hardest on seniors does not.

I'm proud of my grandmother for living independently and responsibly, and I worry about changes that could make that harder for her. I respectfully ask the Commission to consider the real effect this proposal would have on elderly residents and to look for a more measured, fair approach.

Thank you for taking the time to read my comments.

Sincerely,

Brendan Kirkpatrick