

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 12:17 PM
To: 'Monetta Ross'
Cc: Consumer Contact
Subject: RE: Opposition to proposed docket No.20250088-WU

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Monetta Ross <monetta1947@gmail.com>
Sent: Tuesday, January 20, 2026 11:32 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>; Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Opposition to proposed docket No.20250088-WU

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Dear Florida Public Service Commission Clerk,
I am a retired resident and customer of Water Oak Utility in Lake County, and I am writing to oppose the proposed water rate increase, as outlined in Docket No. 20250088-WU.
The proposed increase—from an average of about \$15 per month to more than \$100 per month—is excessive and would create a serious financial hardship for me and other retirees living on fixed incomes. Water is an essential service, and customers have no alternative provider. An increase of this magnitude is neither reasonable nor affordable.
I respectfully urge the Commission to reject or significantly reduce

this proposed rate increase and to prioritize affordability and consumer protection for me and other residents of Water Oak.

Thank you,

Monetta L. Ross

812 Sutton Street

Lady Lake, Florida 32159

Lot 2774