

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 11:32 AM
To: 'Laurie Eul'
Cc: Consumer Contact
Subject: RE: Docket #20250088WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Laurie Eul <laurie4eyes@yahoo.com>
Sent: Tuesday, January 20, 2026 10:52 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket #20250088WU

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To Whom It Concerns:

We are writing to formally protest the proposed 400 percent increase with our water/wastewater at Water Oak Country Club that is owned by Sun Communities. It is a 55+ community. We own a manufactured home here.

We find this proposed increase to be highly disproportionate to the cost of service.

We are requesting this letter to be counted as a formal and written objection to this increase.

The company has not provided sufficient evidence that the infrastructure improvements or costs justify a 400 percent increase to our household of 2 people.

We also request that the PSC thoroughly investigates the rate- setting methodology of the Water Company. We have owned here since 2022. We have never seen a water meter reader outside our home or for that matter a meter itself to view our water usage. We don't understand how the usage is billed and calculated for our home.

Please review our billing history to verify the accuracy of our past bills and verify the accuracy of the proposed hike.

We also suggest that an auditing firm outside Sun Communities should be sent to investigate this matter to see any discrepancies that we are dealing with.

Thank you for your understanding on this urgent matter.

Sincerely,
James and Laurene Eul
602 Nicklaus Ct
Lady Lake, Florida

Sent from my iPhone