

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Tuesday, January 20, 2026 11:33 AM  
**To:** 'Earl Allen'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Earl Allen <earlallen8888@gmail.com>  
**Sent:** Tuesday, January 20, 2026 10:55 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250088-WU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

re: Docket No. 20250088-WU, Sun Communities Finance LLC d/b/a Water Oak Utility

I am writing to protest the proposed outrageous water rate hike proposed by Sun Communities to the residents of Water Oak County club estates, a retirement 55 plus community. This is a excessive burden being placed on the residents due to Sun's mismanagement.

Two major issues from document 15529-2025:

Issue 3: There was 32.3% unbilled water to the customers. 32.3 percent EUW.

Issue 6: The utility did not bill 17 general service customers during the test year. We have no idea who these customers are.

It seems to me that Sun wishes to place the burden of this unbilled water on the backs of the residents. Our financial obligation begins at our individual water meters, not at the wellhead.

Also I think Sun should provide the Commission with the number of water meters that are not working.

Thank you for your attention to this matter

Earl Allen  
616 Holly Circle  
Lady Lake FL