

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 11:28 AM
To: 'HELEN Wells'
Cc: Consumer Contact
Subject: RE: Sun Communities Finance LLC, d/b/a Water Oak Utility Docket No. 20250088WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

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From: HELEN Wells <hwells3131@hotmail.com>
Sent: Tuesday, January 20, 2026 10:56 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Sun Communities Finance LLC, d/b/a Water Oak Utility Docket No. 20250088WU

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Sun Communities Finance LLC, d/b/a Water Oak Utility
Docket No. 20250088-WU

January 21, 2026 at 10:00

I object to Sun Communities' request to increase water charges, the rate they are asking for is to much, especially following a recent rent increase. Most residents are retirees on fixed incomes and cannot afford additional costs.

Residents should not be charged for water used by community facilities such as clubhouses and pools. That water should be separately metered and paid for by Sun Communities. In addition, residents should have properly functioning, accurate water meters so we are billed only for the water we actually use.

Helen Wells

827 E Norman St

Lady Lake, Florida