

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 10:23 AM
To: 'Liane Meacham'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU – Comment from Water Oak Homeowner

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

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From: Liane Meacham <liane.meacham@gmail.com>
Sent: Tuesday, January 20, 2026 10:06 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU – Comment from Water Oak Homeowner

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Dear Commissioners,

As a homeowner in the Water Oak community, I am writing to provide comments regarding the proposed water rate increase currently under consideration.

I am deeply concerned about how a rate increase of this magnitude will affect the ability of many residents to remain in their homes. The yearly land rent increases are already driving out residents and making it unsustainable for people like me to reside long term in that community. An increase of this size would place a serious financial strain on an elderly resident living on a fixed income on top of the already steep land rent.

As consumers, we were not notified of this hearing in a timely manner. The Utilities is required to provide notification of a hearing no less than 14 days and no more than 30 days. The soonest that anyone received the notice was only a week ago from today and I personally have yet to see my notice.

It has clearly been stated that a significant portion of the system's water is reportedly lost through excessive unaccounted-for water. As homeowners, we have no control over system maintenance or infrastructure decisions, yet we are being asked to pay substantially more to offset these inefficiencies. Homeowners should be responsible for paying for the water they actually use, not for system losses that are outside our control.

Even if they operate under different company names, the water utility does seem to be affiliated with, or owned by the same parent company as, the entity that owns the Water Oak community. If that is the case, then this seems like yet another way to make money off of their income restricted residents as they do every year with the maximum land rent increase.

As a homeowner, I respectfully ask the Commission to consider the potential negative effects of this increase and to reconsider the size and structure of this increase.

Thank you for your time and for considering the concerns of Water Oak homeowners and their families.

Liane Meacham