

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Tuesday, January 20, 2026 9:02 AM  
**To:** 'kate'  
**Cc:** Consumer Contact  
**Subject:** RE: Water Increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** kate <kate8893@yahoo.com>  
**Sent:** Tuesday, January 20, 2026 8:58 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Water Increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear [Recipient Name/Title, or "To Whom It May Concern"],

I am writing to formally express my profound concern and strong opposition regarding the proposed significant water rate increase for residents of Water Oak Country Club Estates, as referenced under Docket 20250088-WU.

This community is predominantly comprised of seniors living on meticulously planned fixed incomes. Many residents rely solely on Social Security benefits, and their retirement budgets were carefully structured based on existing and anticipated expenses. The continuous upward trajectory of essential costs, such as our land lease rent, already presents a considerable challenge. Introducing such a substantial and unexpected hike in water utility expenses places an untenable financial burden on a demographic that is uniquely vulnerable to economic fluctuations. It severely disrupts the financial stability that these individuals worked diligently to achieve throughout their lives.

Beyond the immediate financial strain, I must draw your urgent attention to the severe health and safety implications this rate increase will inevitably precipitate. Faced with escalating utility bills, many elderly residents will be compelled to make difficult choices, potentially compromising fundamental hygiene practices. Reducing the frequency of bathing or limiting toilet flushing is not merely an inconvenience; it poses a serious public health risk, increasing susceptibility to infections and impairing overall well-being within the community.

Furthermore, a significant concern is the potential for residents to curtail the proper rinsing of fresh produce to conserve water. This practice drastically elevates the risk of foodborne illnesses and exposure to contaminants, directly jeopardizing the health of a population already more susceptible to severe health outcomes from such issues. The collective health of our senior community should be a paramount consideration in any decision regarding essential service costs.

While I understand that concerns about community aesthetics, such as maintaining lush lawns, may also arise, my primary and overriding concern is the direct and imminent threat this proposed increase poses to the health, dignity, and quality of life for the seniors residing in Water Oak Country Club Estates.

I respectfully urge you to thoroughly reconsider this proposed rate increase. I implore you to explore alternative solutions or mitigation strategies that would protect our elderly residents from undue hardship and safeguard their health. A community thrives when its most vulnerable members are supported, not burdened.

Thank you for your time and serious consideration of this critical matter.

Sincerely,  
Kathleen Glover  
438 Snead Dr  
Lady Lake, FL 32159

[Sent from Yahoo Mail for iPhone](#)