

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Tuesday, January 20, 2026 1:00 PM  
**To:** 'Roseann Barton'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250088-WU

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Roseann Barton <sopheeol12@gmail.com>  
**Sent:** Tuesday, January 20, 2026 12:56 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250088-WU

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I am writing to issue a complaint regarding the water rate increase for Water Oak Community under docket no. listed above and owned by Sun Communities Finance LLC, DBA Water Oak Utility.

The proposed increase is extremely unfair. I live in Water Oak, located in Lady Lake, FL. In this community, every single faucet, spigot, toilet and sprinkler head that isn't privately owned by a resident is owned by the corporation. According to the Florida PSC, the expense of processing and pumping 32% of the well water will now be put on the residents who have no control of its use.

According to the prospectus every homeowner receives when we agree to rent in this community, defines that our responsibility for utilities begins at the meter. (most of the meters here are not working properly, damaged, defective and just plain cheap and they will not address this situation.)

I reject Sun Communities attempt to avoid paying for its own water use for its obligation to manage and maintain their property.

Sincerely,  
Roseann Barton, 756 Trevino Dr, Lady Lake, FL 32159