

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 1:02 PM
To: 'russelldnr2@hotmail.ca'
Cc: Consumer Contact
Subject: FW: Docket No. 20250088-WS
Attachments: Docket 20250088-WS.jpg

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Donna Russell <russelldnr2@hotmail.ca>
Sent: Tuesday, January 20, 2026 12:41 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom it May Concern, Please see the attached with regards to subject. Thanks



Virus-free. www.avg.com

Application for Staff-Assisted Rate Case in Lake County by

Sun Communities Finance LLC d/b/a Water Oak Utility

DOCKET NO. 20250088-WU

20 January 2026

Name Raymond & Donna Russell Lot #337
Address 619 Hickory Hill, Lady Lake, FL, 32159

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

This is our formal protest to the proposed raise in our water bill/rate. We are homeowners in Water Oak, Lady Lake, a branch of Sun Communities. I feel this increase is unjust and disproportionate for the service. Request this be counted as a formal written objection to this increase.

This is an unfair financial burden, we are on a fixed income. I would like to see the evidence and justification for an increase of this amount.

I request the PSC investigate the rate-setting methodology of this excessive increase.

I also request a review of my billing history to verify the correctness of the proposed amount.

We can be reached at: russelldnra@hotmail.com or telephone: 613-817-8279 or 902-527-6966. Please confirm receipt of this formal protest.

Sincerely, Donna Russell & Russell Thanks.

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.