

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 2:10 PM
To: 'Jayne Pogorelc'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Jayne Pogorelc <jayne.pogorelc@gmail.com>
Sent: Tuesday, January 20, 2026 2:04 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I'm writing today to formally protest the proposed nearly 400% increase in my water bill rate. I'm a homeowner in Water Oak Estates in Lady Lake, which is owned and operated by Sun Communities. I find this proposed increase shocking, unjust and disproportionate to the cost of service.

It is my understanding that Sun Communities owns multiple properties in Florida but only two properties are subject to this increase. Here at Water Oak, 32.3% of water processed and pumped is NOT PAID FOR (Excessive Unaccounted for Water (EUW)). Coincidentally, 17 different general service customers (most likely sites like restaurant, golf course, clubhouses, pool, sports complex, common area sprinklers, etc) were not billed. Now Sun Communities is attempting to pass that burden onto the residents of the community.

Accountability begins at the meter. I have heard of residents with very low water bills and other residents with very high water bills, which makes no sense. Shouldn't Water Oak be required to test the accuracy of the meters they've installed at our homes?

Water Oak violated the Commission's policy to notify resident no less than 14 days of a hearing.

An increase of this magnitude is not sustainable, particularly given that most residents of Water Oak are on a fixed income; therefore, I request that this letter be counted as a formal written objection to the proposed increase.

Jayne Pogorelc
630 Holly Circle
Lady Lake, FL 32159