

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Tuesday, January 20, 2026 2:13 PM  
**To:** 'Gwen Olson'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket 20250088

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

**PLEASE NOTE:** Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Gwen Olson <hcopinc@yahoo.com>  
Sent: Tuesday, January 20, 2026 2:11 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket 20250088

**CAUTION:** This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

We want to send a formal complaint concerning the water rate increase requested by Water Oak Estates.

This definitely needs further investigation to be sure that homeowners are not going to be charged for the water usage for irrigating the public areas (golf course, ball fields, new development of lots, etc.

Please do a comprehensive review of how these water charges are handled.

Harlan & Gwen Olson, 128 Willow Way, Lady Lake

Sent from my iPhone