

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 2:57 PM
To: 'Phil Hunt'
Cc: Consumer Contact
Subject: RE: DOCKET NO. 20250088-WU Resident Comments

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Phil Hunt <PHILLIPHUNT@COMCAST.NET>
Sent: Tuesday, January 20, 2026 2:53 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET NO. 20250088-WU Resident Comments

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RE:: DOCKET NO. 20250088-WU

I have following comments regarding the information provided and Staff recommendations of the application for a Staff assisted Rate increase.

I am skeptical of the financial numbers presented by Water Oak. Specifically, the gross revenue (\$179,227) in relation to the number of units (1,265). I believe both are low.

The submitted revenue equates to an average water bill/unit of \$11.81/month. I am a single, part-time resident, do not have lawn irrigation, and this is approximately my average. I don't believe it represents the entire community.

My monthly bill includes an administrative fee (\$1.00 billing fee) for both Water and Sewer. However, this is applied **only to my sewer charge**. This revenue, logically, should be split between the water charge and the sewer charge. Although, a minor change, if correctly applied: at least \$7,590 would be added to the Revenue balance. This may be typical of other accounting misalignments in the Utility's Annual Report. Several

Residents also believe that a portion of their separate Lot Rent is also applied to Operations and Supply, including equipment depreciation, of our water and. Accordingly, be recognized as Water Utility Revenue. The submitted data **should be independently audited and verified** before the Commission makes a final decision.

In the unlikely case that the submitted numbers are authenticated, The Staff recommendations do not make sense. Water Oak numbers indicate expenses exceed revenue by 91%. Logic would indicate that there is a case to double the current rate, however, Staff recommendations exceed that several fold. For example; our current Residential Service (0-3,000 gal.) charge of \$1.07 increases to \$9.07! **Nearly 9 times more to compensate for a less than 2 times shortfall!**

(I have also signed a Resident Comment document with several others that is provided in separate submission)

Thank you
Phillip Hunt
137 Elm Way
Lady Lake, FL 32159