

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 3:13 PM
To: 'William Childs Jr'
Cc: Consumer Contact
Subject: RE: Water Oak Docket # 20250088=WU

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: William Childs Jr <bchilds2049@gmail.com>
Sent: Tuesday, January 20, 2026 3:07 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water Oak Docket # 20250088=WU

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To Whom It May Concern,

I am a resident of Water Oak Estates located in Lake Lake, owned and operated by Sun Communities. I am writing to formally submit a complaint concerning the proposed water rate increase for the Water Oak Estates Community under the Docket Number 20250088-WU

The proposed rate increase is extremely unfair and unjustified especially after given the long standing operational and infrastructure issues within our community.

Also, according to the information the Florida PSC presented to us, the expense of pumping and processing 32% of the well water will now be put on the backs of us residents who have no control of this.

The prospectus every homeowner received upon agreeing to rent property at Water Oak Estates clearly defines our responsibility for utilities. It begins at the Meter. We pay our Electric based on usage and billed through a reading from the meter. Water should be the same of which you say it is but when every faucet, toilet, sprinkler or sprinkler head that is not owned by the resident is property of Sun Community then why is that put on the residents?

I hereby reject Sun Communities attempts to avoid paying for its own water use for its obligation to manage and maintain their property. Any increase should be granted based on the increased cost of providing water to the whole community including Water Oak Estates operations and their customers.

Sincerely,
William and Debra Childs