

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:09 AM
To: 'tom wallace'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU, Sun Communities Finance LLC d/b/a Water Oak Utility

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: tom wallace <tewall2001@yahoo.com>
Sent: Tuesday, January 20, 2026 5:05 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU, Sun Communities Finance LLC d/b/a Water Oak Utility

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To Whom It May Concern,

I have lived in Water Oaks for a number of years, and my Wife and I live on a fixed income of Social Security and my wife's pension of \$388.00 a month. Since we have moved here our property rent including the water and sewage has gone from about \$550 a month to about \$750 a month. I'm sure I don't need to discuss how food has gone up.

Although Water Oaks owns the land and charges rent for it, the sprinklers are on our meters and we have to water their lawns and keep their grass healthy or they charge us to replace it. Watering their lawns a minimum of 2 hours week adds a lot to our water usage.

The amount of raise proposed for the water and sewage of Water Oaks by Sun Communities is, in my opinion, outrageous.

Has the Commission found out who the 17 General Service Customers are, and why aren't they paying for the use of their water?

Thank you for your attention to this matter.

Regards,
Thomas E. Wallace
916 Nelson Drive
Lady Lake FL 32159