

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:36 AM
To: 'Barbara Pagels'
Cc: Consumer Contact
Subject: RE: Docket# 20250088-WU Water Oak Utility

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Barbara Pagels <barbarapagels@yahoo.com>
Sent: Tuesday, January 20, 2026 5:46 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket# 20250088-WU Water Oak Utility

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To Whom It May Concern:

I am writing in Opposition to the proposed Residential and General Service Rate Increase per 1,000 gallons of monthly water use.

The current rate is \$1.17; the proposed rate is \$9.77. This is an Increase of 735% per the letter we received in the mail only 7 days ago! This is a staggering and exorbitant increase for an essential service such as water. This sharp escalation can feel catastrophic for seniors on a fixed income.

Please hold Sun Communities/Water Oak accountable to the October 2025 Audit findings identifying accounting irregularities, incomplete records, and revenue reporting issues. As a result, invoices that do not directly and currently provide safe and useful water to residents should be fully disallowed.

Thank you for your consideration,

Barbara L. Pagels