

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:36 AM
To: 'Mauri Bartley'
Cc: Consumer Contact
Subject: RE: DOCKET # 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Mauri Bartley <mauribartley@gmail.com>
Sent: Tuesday, January 20, 2026 5:48 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET # 20250088-WU

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To Whom It May Concern,

I am submitting this formal protest against the proposed significant increase in water and wastewater fees at Water Oak Country Club Estates, which is owned by Sun Communities, a retirement community. I have been an owner here since 2018 and rely on a single income. Based on expense and revenue reports available on their website, it is clear that Sun's expenses far exceed revenues. This proposed rate hike seems unfair, unreasonable, and not aligned with the actual cost of service—especially for residents living on fixed incomes.

Please accept this letter as my official written objection to the increase.

Grounds for Protest:

- Undue Financial Burden: An increase of this scale is unsustainable.

- Lack of Justification: The company has not provided adequate evidence that infrastructure improvements or costs warrant a 400% increase for my household.
- Accountability of 17 entities that are not paying for water/sewer usage.

I respectfully request that the PSC conduct a thorough investigation into how these water fees are being billed within the community and deny this excessive rate increase. Additionally, I ask for a review of my billing history to confirm whether the proposed amount is accurate.

Mauri Bartley