

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:37 AM
To: 'Donna Garren'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Donna Garren <dgarren57@outlook.com>
Sent: Tuesday, January 20, 2026 5:58 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU

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To Whom It May Concern,

I am writing to formally protest the proposed 450 percent increase with our water/wastewater at Water Oak Country Club. We've owned since 2019. Water Oak Country Club is owned by Sun Communities, a 55+ mobile home park. According to the expenses and revenue reports listed on their website, their investors revenue exceeds expenses by far. I find this proposed increase to be unjust, unconscionable, and disproportionate to the cost of service. Especially for those of us who are living on fixed incomes.

I request that this letter be counted as a formal, written objection to this increase.

Grounds for Protest:

1. Lack of Justification: The company has not provided sufficient evidence that the infrastructure improvements or costs justify a 400 % increase to any household.
2. I request that the PSC thoroughly investigate the rate-setting methodology of the Water Company and deny this excessive increase. I also request a review of my billing history to verify the accuracy of the proposed amount.

3. There has been a large amount of building activity (new pool, new homes, etc.) that current residents should not have to pay the water bill for. That should have been built into the cost of the new homes. No where does the request state where they are pulling the amount they paid for water this past year. If the golf course (a business that operates independently, common areas (something that we are paying for through our rent), and new home building is included, then this is and unfair business practice. All of the above should be covered in the lot rental we pay, not by increasing our water bill.
4. Equipment failure – The current water meters are faulty and have caused numerous problems for many residents. Some have received bills that are large enough to fill an Olympic size swimming pool and others are receive bill that show no water used that month (that has happened to us). Until this is rectified throughout the community, how can the justify needing an increase. The owners may find if they fix the equipment, they will be able to collect the necessary funds to pay the water bill without this increase.
5. Undue Financial Burden: An increase of this magnitude is excessive and unreasonable.

Sincerely,
Donna Garren
613 Niklaus Ct.
Lady Lake, FL
32159