

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Wednesday, January 21, 2026 9:06 AM  
**To:** 'Barbara Martineau'  
**Cc:** Consumer Contact  
**Subject:** RE: Fwd: Water oak docket no 20250088-wu

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Barbara Martineau <grandmazoo@verizon.net>  
**Sent:** Tuesday, January 20, 2026 7:44 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Fw: Fwd: Water oak docket no 20250088-wu

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Begin forwarded message::

**To:** [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)  
**Subject:** Water oak docket no 20250088-wu

Sent from my iPhone To Whom It May Concern,

I am writing to formally protest the proposed 400 percent increase with our water/wastewater at Water Oak Country Club. We've owned since 2019. Water Oak Country Club is owned by Sun Communities, a 55+ mobile home park. According to the expenses and revenue reports listed on their website, their investors revenue exceeds expenses by far. I find this proposed increase to be unjust, unconscionable, and disproportionate to the cost of service. Especially for those of us who are living on fixed

incomes.

I request that this letter be counted as a formal, written objection to this increase.

Grounds for Protest:

Undue Financial Burden: An increase of this magnitude is not sustainable, and quite simply... elder abuse.

Lack of Justification: The company has not provided sufficient evidence that the infrastructure improvements or costs justify a 400 % increase to my household.

I request that the PSC thoroughly investigate the rate-setting methodology of the Water Company and deny this excessive increase. I also request a review of my billing history to verify the accuracy of the proposed amount.

Sincerely,  
Barbara Martineau  
728 Sutton St  
Lady Lake  
Florida 32159