

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:58 AM
To: 'DENISE Anderson'
Cc: Consumer Contact
Subject: RE: DOCKET #20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: DENISE Anderson <adenise380549@gmail.com>
Sent: Tuesday, January 20, 2026 6:58 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET #20250088-WU

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From: Daniel Anderson, danfranklin1950@gmail.com
Date: January 20, 2026
To: clerk@psc.state.fl.us
Regarding: DOCKET #20250088-WU, SUN Communities Financial LLC d/b/a Water Oak Utility

I am a resident homeowner of Water Oak Estates that is located in Lady Lake, Florida and owned by SUN Communities. I am writing to express my concern and total opposition to the ridiculous water rate increase being requested by Water Oak Utility. I am, as well as most Water Oak residents, on a fixed income and an increase of this size will cause financial hardship to most of us. Especially hard on us with the increase in rent that just took place on January 1, 2026. In addition, I feel like we should only be paying for the water that we use inside our house, and the water that we use from our house to water our plants, trees, flowers, etc. since we do not own the property. We should not be responsible for paying the water usage for irrigation on properties that we do not own. Those properties include our leased lots, which irrigation should be included in the lot rent, common areas, golf course, Clubhouses, pools and hot tubs, restaurant, office buildings, and the ball park.

According to the papers I received detailing this water rate increase, there are many discrepancies in the record keeping of Water Oak Utility. Does the Commission think that all those errors, mistakes, and missing data should not be addressed? How long have these omissions and poor bookkeeping been allowed to continue?

We residents think this is a very big deal that needs to be looked into and explained immediately. I also did not receive my papers from WaterOak Utility until Thursday, January 15, 2026. That gave me less than a week to respond to the increase request. Is this normal?

I believe each resident should be shown how they are charged for their water usage, and be shown a history of their previous water charges. I would also like to know who the "17 general service customers" are and how they are charged. How all other users of Water Oak Utility are charged and how much they use would also be helpful information. Another question I have is why do we pay sewer charges on irrigation water? Why all the main breaks and boil water notices? Why are there such vast differences in the water bills of our residents when most households are the same size?

I respectfully ask the Commission to reject this proposed rate increase for all the Water Oak residents due to all of the above mentioned reasons. Thank you for your attention to this matter.

Sincerely,

Daniel Anderson
906 E Norman Street
Lady Lake, FL 32159
502-387-4227