

**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Wednesday, January 21, 2026 8:43 AM  
**To:** 'Thomas Drogseth'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket # 20250088-WS Sun Community Water Oak Rate Increase

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

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**From:** Thomas Drogseth <tomd13225@hotmail.com>  
**Sent:** Tuesday, January 20, 2026 8:16 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket # 20250088-WS Sun Community Water Oak Rate Increase

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Docket No. 20250088-WS

First of all, with the proposed rate increase, a customer using 6000 gallons will see their water usage fee jump from \$6.54 to \$69.75 a month. That is a more than ten fold increase for just the water! We pay sewer fees on top of the water fees for every gallon of water used in our homes and on our yards. Are you kidding me! Additionally, the base rate proposed increase from \$5.74 to \$9.11 is a 59% increase, if I don't use a single gallon of water. I've never heard of anything so ridiculous! My Social Security Cost of Living for 2026 will be 2.8%. How will people in Water Oak on fixed incomes be able to absorb this out-of-line, and not budgeted for increase?

At a Water Oak special Home Owners Association meeting yesterday, just for the purpose of discussing the proposed water rate increase we learned that 42.3% of the water coming in to Water Oak is unaccounted for (no one is being billed for it). There are 17 general use customers that were not charged for water. Who are these people getting their water for FREE? It seems like it would make more sense to determine where that water is going and bill the appropriate persons or entity,

rather than raising rates on your paying customers so high that some may be pushed out of their homes.

This proposed increase is outrageous.

Another dissatisfied customer!