

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:45 AM
To: 'Julie Dura'
Cc: Consumer Contact
Subject: RE: Oppose the proposed water rate increase Docket No. 20250088-WU

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Julie Dura <jnrdura@gmail.com>
Sent: Tuesday, January 20, 2026 8:10 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Oppose the proposed water rate increase Docket No. 20250088-WU

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Dear Florida Public Service Commission Clerk,

I am a retired customer of Water Oak Utility in Lake County and I am writing to oppose the proposed water rate increase under Docket No. 20250088-WU. I feel this proposed rate increase is excessive and will create a serious financial hardship like those of myself on a fixed income.

Water is an essential service and we have no other alternative provider, so we will be put in a position to limit water use like daily handwashing, doing laundry, bathing and much more. Respectfully, I urge the Commission to reject or reduce the proposed increase and to prioritize affordability and consumer protection for residents of Water Oak. It is a wonderful community and we love living here.

Respectfully,
Julie Dura