

From: Tristan Davis on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 8:49 AM
To: 'Janet'
Cc: Consumer Contact
Subject: RE: Docket# 20250088

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Janet <janwateroak@gmail.com>
Sent: Tuesday, January 20, 2026 6:01 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket# 20250088

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Jan Roberts
651 Ceder lane lady lake Florida 32159

January 14, 2026
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 20250088-WU – Application for Staff-Assisted Rate Case
by Sun Communities Finance LLC d/b/a Water Oak Utility

Dear Commission Clerk,

I formally oppose the proposed rate increase in Docket 20250088-WU. Over two hundred and fifty meters remain unrepaired. Those homes are not paying—yet the shortfall is being pushed onto residents like me. This is not only unfair, it breaks Florida law.

Under Florida Statute §367.081, rates must be “just, reasonable, compensatory, and not discriminatory.” Section §367.0702 requires every bill to “reflect the actual water or wastewater service provided.” Today, we’re being charged for unmetered water—something neither statute allows.

Our supply comes from four on-site wells—not the town. So whatever leaks, skips, or sits dead is Water Oak’s loss, not ours.

I request the Commission deny this increase until:

1. All two hundred fifty-plus meters are functional.
2. A full independent audit proves usage at common areas—like the golf course, entrances, and sports fields—is paid for by Water Oak, not homeowners.

If you have any questions or concerns, please contact me by email at janwateroak@gmail.com