

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, January 21, 2026 11:06 AM
To: 'Steven Hinchman'
Cc: Consumer Contact
Subject: RE: 20250088-WU Sun Communities Finance LLC d/b/a Water Oak Utility

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

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From: Steven Hinchman <stevenhinchman@gmail.com>
Sent: Wednesday, January 21, 2026 11:03 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: 20250088-WU Sun Communities Finance LLC d/b/a Water Oak Utility

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Hello,

I am a resident of the Water Oak Country Club Estates community.

I have several questions regarding the proposed staff-assisted rate case for water services.

1. According to the documentation sent to residents, the LLC provides water services to 1265 residential customers and 17 general service customers in Lake County. In layman terms (not LLC disguised names), who are the 17 general service customers? And are they fully paying for the water services provided to them?
2. I do not golf at the Water Oak golf course. Water service fees for the golf course should be paid by revenue generated by the golf course and not Water Oak residents. Who currently pays for the

water services provided to the Water Oak golf course? I have the same question regarding the softball field and the Water Oak common grounds.

3. "According to the Utility's 2024 Annual Report, total gross revenues were \$179,227 and its operating expenses were \$342,931." Who paid the difference and where did those funds come from?

Thank you in advance for answering my question.

Regards,
Steven Hinchman