
From: noreply@psc.state.fl.us
Sent: Friday, January 23, 2026 10:24 AM
To: kimharlaw@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250088

Good Morning, Kim Harris,

We will be placing your comments below in docket correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: kimharlaw@gmail.com
Sent: Tuesday, January 20, 2026 12:16 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250088

Description:

Customer Comment Id: 58

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Kim Harris

Phone: 3525985099

Email: kimharlaw@gmail.com

Address: 611 Hickory Hill, Lady Lake, Lake, FL 32159

Submit Date: Tuesday, January 20, 2026 12:16 PM

Comment: I vehemently oppose the requested water rate increase submitted by Sun Communities. The corporations stated objected per its request is to receive a “fair rate of return on its investment”. As a retired resident on fixed income whose lot rent was increased by almost \$200 per month from 2024-2025 then increased by another \$40 per month in 2026, I can’t afford to absorb any more of the leakage Sun Communities experiences through bad accounting, failure to accurately bill existing accounts and general mismanagement. Water consumers in this community have no other options. We can’t shop on the open market for water. Currently, according to Lady Lakes water and sewage rate table, Water Oak residents already pay substantially higher per gallon usage than other residents of Lady Lakes. Sun Communities proposes that a “fair rate of return” would be an approximate 900% increase on our already high rates. This is outrageous. Please deny this request.