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**From:** noreply@psc.state.fl.us  
**Sent:** Friday, January 23, 2026 10:24 AM  
**To:** alanjw1801@gmail.com  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250088

Good Morning, Alan Wilson,

We will be placing your comments below in docket correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** alanjw1801@gmail.com  
**Sent:** Tuesday, January 20, 2026 08:52 PM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250088

Description:

Customer Comment Id: 61

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Alan Wilson

Phone: 8457746897

Email: alanjw1801@gmail.com

Address: 806 Sutton St, Lady Lake, Lake, FL 32159

Submit Date: Tuesday, January 20, 2026 08:52 PM

Comment: I have lived at Water Oak for 6 years. My wife and I are on a fixed income of social security. In addition, I am disabled. I feel that a 400 % increase in our water rate would be a severe hardship. Everyone here is 55+. Our social security increased 2.8%, most of which went to the Medicare increase. Our lot rent went up, and our medical co-pays went up.

In addion, how can they say we must pay more when we were given very short notice, many meters do not work properly and a % of water isn't pd? I am extremely frustrated by the lack of accuracy in their numbers. Also, other people in Lady Lake aren't paying these rates.

This increase isn't warranted and I strongly oppose it. Please demand a full accounting per household, and deny this request. Thank you for your consideration to this important matter