

Nickalus Holmes

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**From:** noreply@psc.state.fl.us  
**Sent:** Friday, January 23, 2026 10:24 AM  
**To:** glruffing@gmail.com  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250088

Good Morning, Gayle Ruffing,

We will be placing your comments below in docket correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** glruffing@gmail.com  
**Sent:** Thursday, January 22, 2026 11:53 PM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250088

Description:

Customer Comment Id: 66

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Gayle Ruffing

Phone: 4042325940

Email: glruffing@gmail.com

Address: 931 E Norman St, Lady Lake, Lake, FL 32159

Submit Date: Thursday, January 22, 2026 11:53 PM

Comment:

Docket 20250088-WU Sun Communities Finance, LLC d/b/a Water Oak Utility.

I am a Water Oak Estates resident that received the notice of water increase. I strongly disapprove and oppose such a large increase for my community. Florida is one of the biggest retirement states that has many people on fixed incomes. I am on a fixed income. This proposed increase is irresponsible and manipulative corresponding with the lot rent increase to the residents. I ask this commission to significantly reduce or eliminate the proposed rate changes. I ask the Commission to reject the proposal.