

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Friday, January 23, 2026 11:25 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240173  
**Attachments:** FW: Duke increase

See attached customer correspondence for Docket No. 20240173.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Friday, January 23, 2026 10:45 AM  
**To:** Ellen Plendl  
**Subject:** FW: Duke increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Michael Healer <noreply@flgov.com>  
**Sent:** Thursday, January 22, 2026 3:06 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke increase

**Submitted**  
Thu, 01/22/2026 - 15:06

**Sender Information**  
Michael Healer  
[healermj@aol.com](mailto:healermj@aol.com)  
7275042356

**Subject**  
Duke increase

**Message**  
I can't believe Duke energy was granted an increase in electric rates. Oil and natural gas prices have come down so it should be cheaper. There should be no pay raises or bonuses given to all the big shots for doing nothing. Please do what can to lower electric rates. Mike Healer USMC retired

**IP Address**  
104.23.248.19

**User Agent**  
Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/143.0.0.0 Mobile Safari/537.36

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